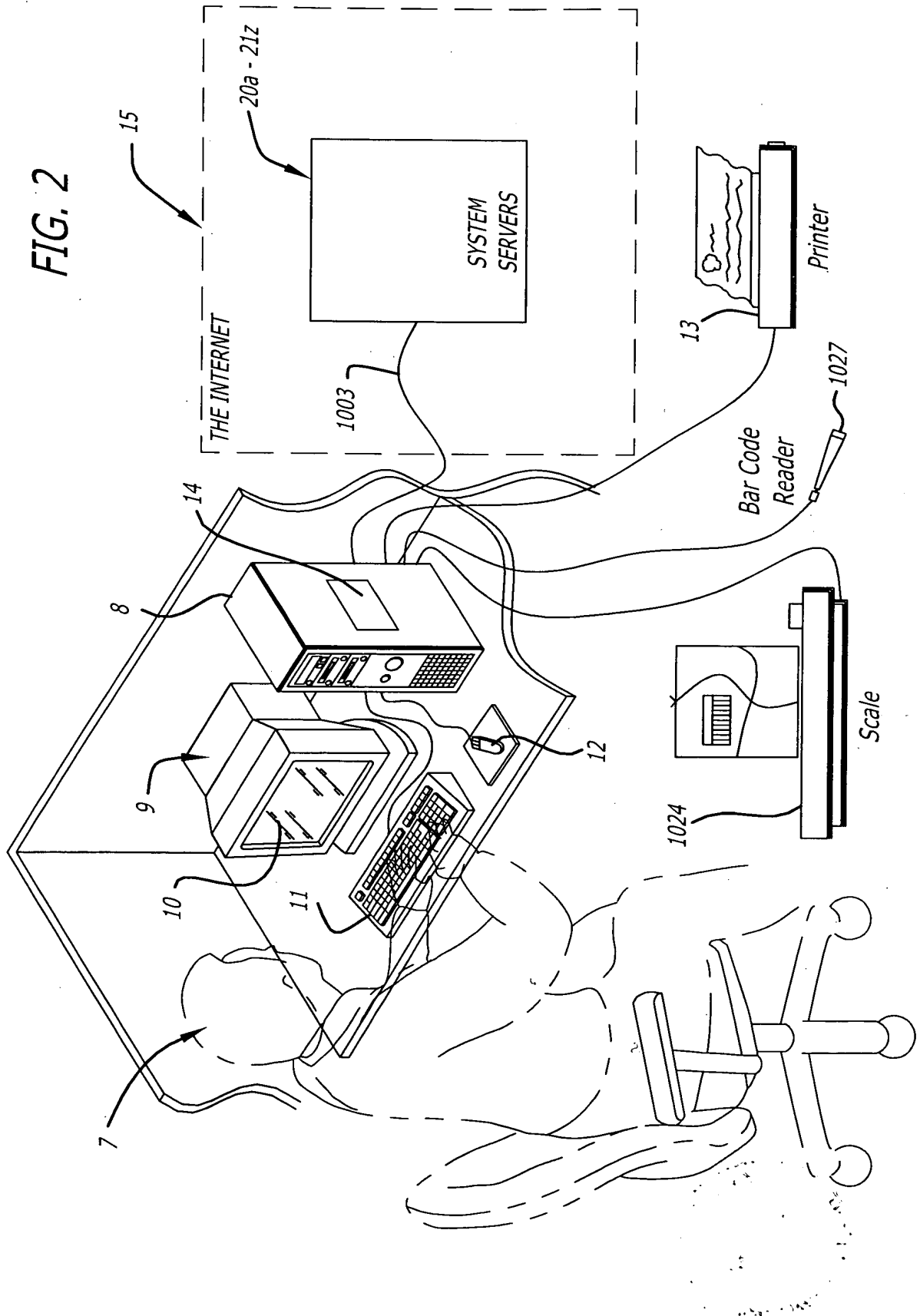
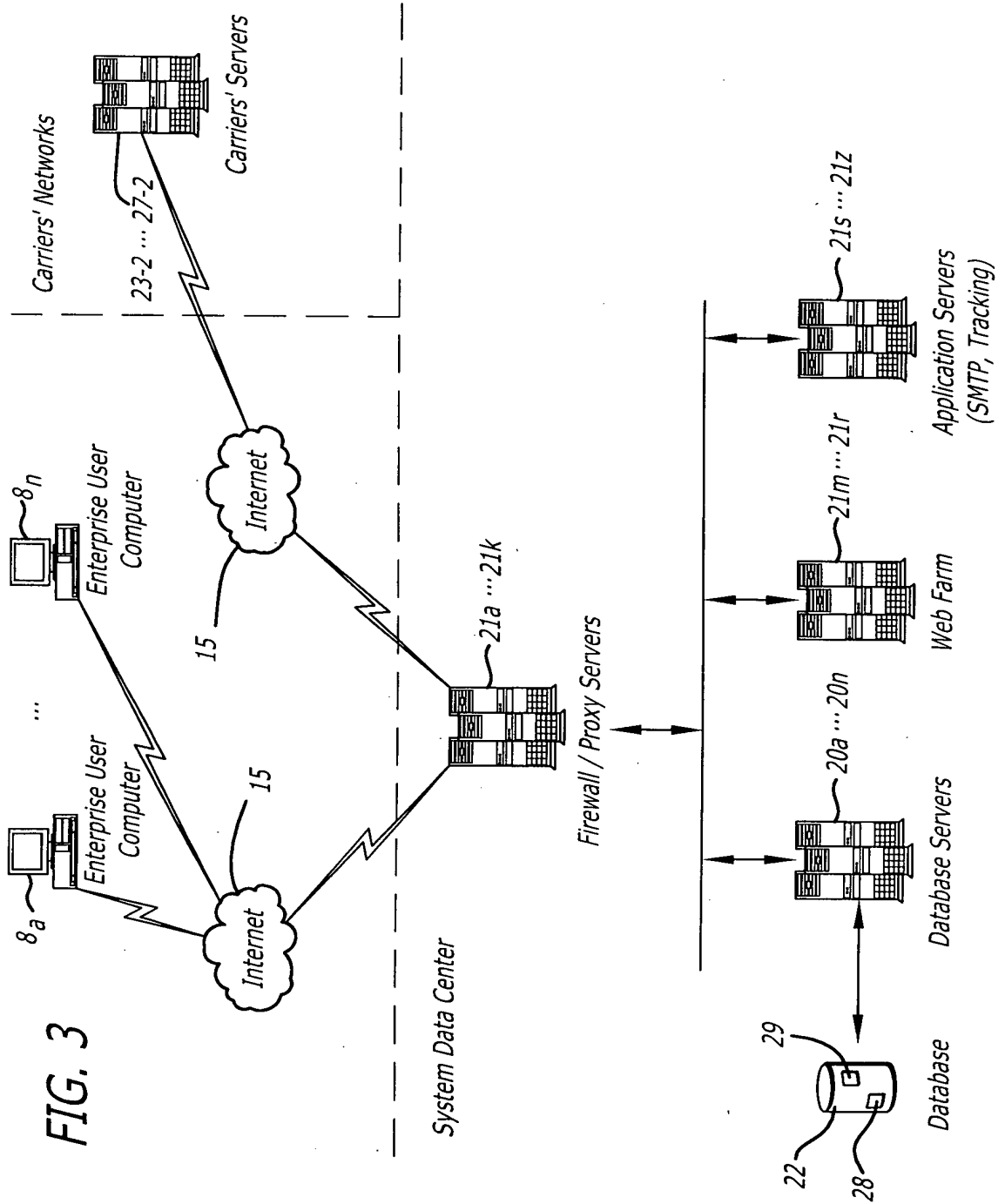


FIG. 1

FIG. 2





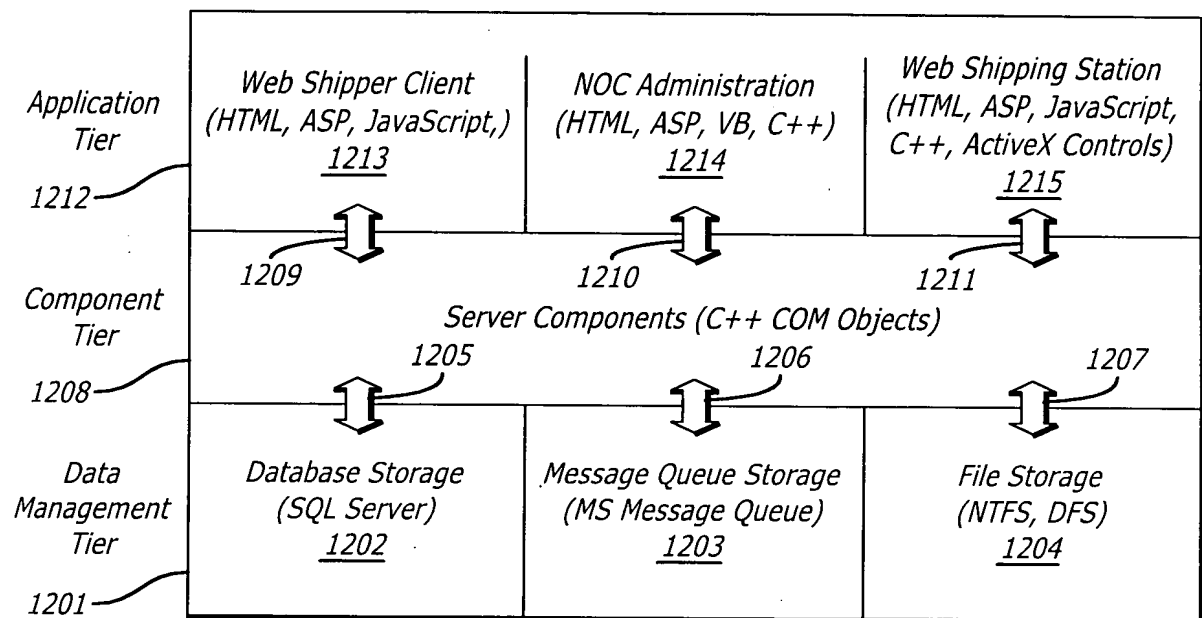
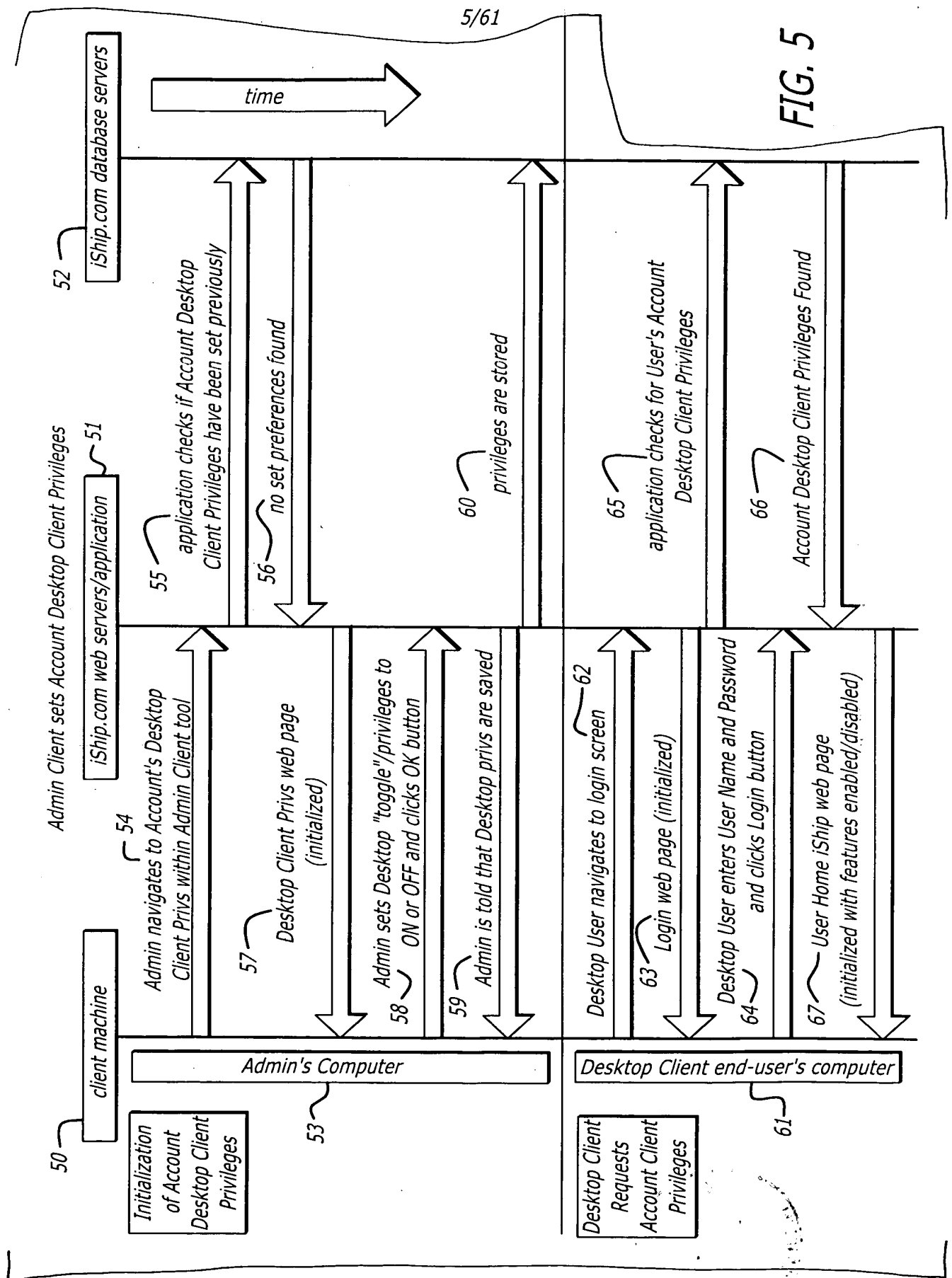
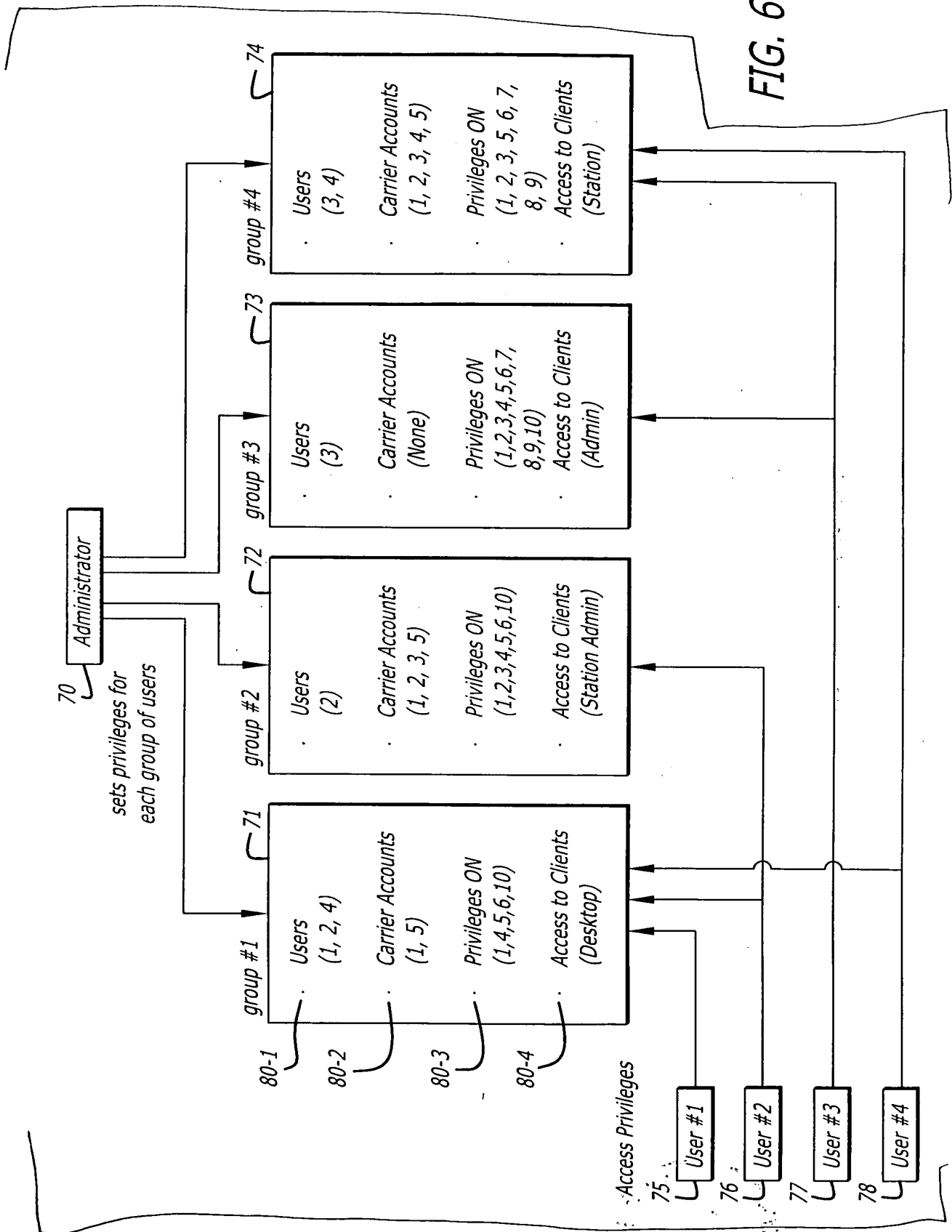



FIG. 4







Welcome to iShip.com

My iShip Help

Log On

Registered Users

Enter your user ID and Password then click Next. Your User ID is usually your e-mail address.

User ID:

Password:

☒ Remember my name and Password for easy log on.

Password Recovery

If you cannot remember your Password, please check your e-mail records for your Sign Up notification. If you are unable to find your notification, click [Recovery](#) and we will attempt to recover your Password. [Help]

New Users

If you would like to join iShip.com or learn more about using our shipping service, click [Register](#) or visit our [Home Page](#) and click on [How it Works](#). [Help]

Having trouble?
Questions or comments



 Next  Cancel

FIG. 7

The screenshot shows a web browser window with the iShip.com logo at the top left. The browser's address bar displays "Password Recovery". The page title is "Recovery" with a question mark icon. A sidebar on the right contains links: "Home", "Contact Us", "Log On", "Having trouble?", and "Questions or comments". The main content area is titled "Registered Users" and contains the text: "If you have forgotten your password, enter your User ID and click Next." Below this is a text input field labeled "User ID:". At the bottom of the main area are "Next" and "Cancel" buttons.

iShip.com

⑦ Password Recovery

My iShip Help

Home
Contact Us
Log On

Recovery ?

Registered Users

If you have forgotten your password, enter your User ID and click Next.

User ID:

Next Cancel

Having trouble?
Questions or comments

FIG. 8

The screenshot shows the same web browser window as FIG. 8, but at a different step in the password recovery process. The main content area is titled "Recovery Question" and contains the text: "Type In your answer the Recovery Question you provided us when you registered and then click Next." followed by a "[Help]" link. Below this is the text "Your Question: What is my childhood pet's name?". Then, there is a text input field labeled "Your Answer:". At the bottom of the main area is a link: "I don't remember the answer to my Recovery Question." The sidebar and browser elements are identical to FIG. 8.

iShip.com

⑦ Password Recovery

My iShip Help

Home
Contact Us
Log On

Recovery ?

Recovery Question

Type In your answer the Recovery Question you provided us when you registered and then click Next. [Help]

Your Question: What is my childhood pet's name?

Your Answer:

I don't remember the answer to my Recovery Question.

Next Cancel

Having trouble?
Questions or comments

FIG. 9

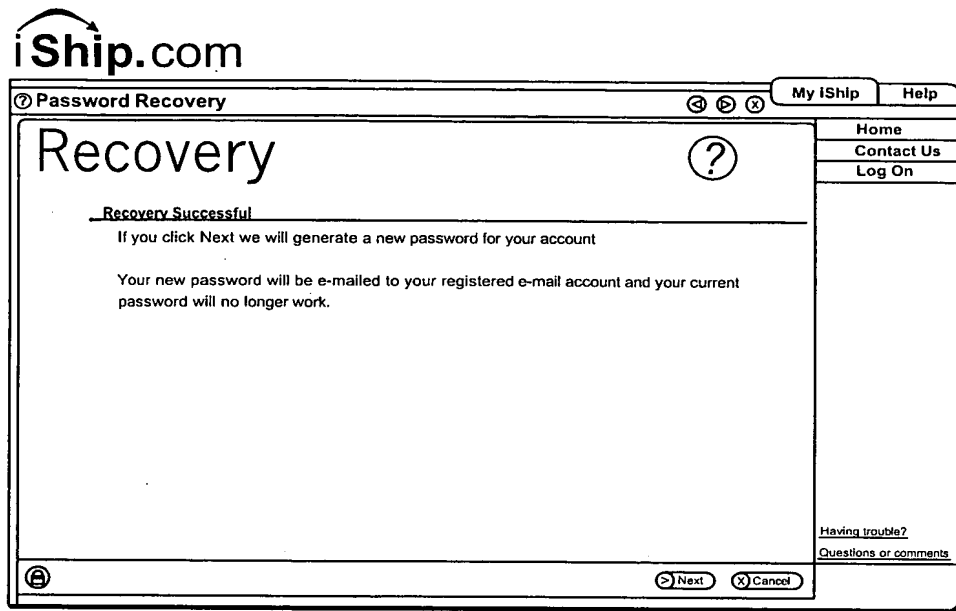


FIG. 10

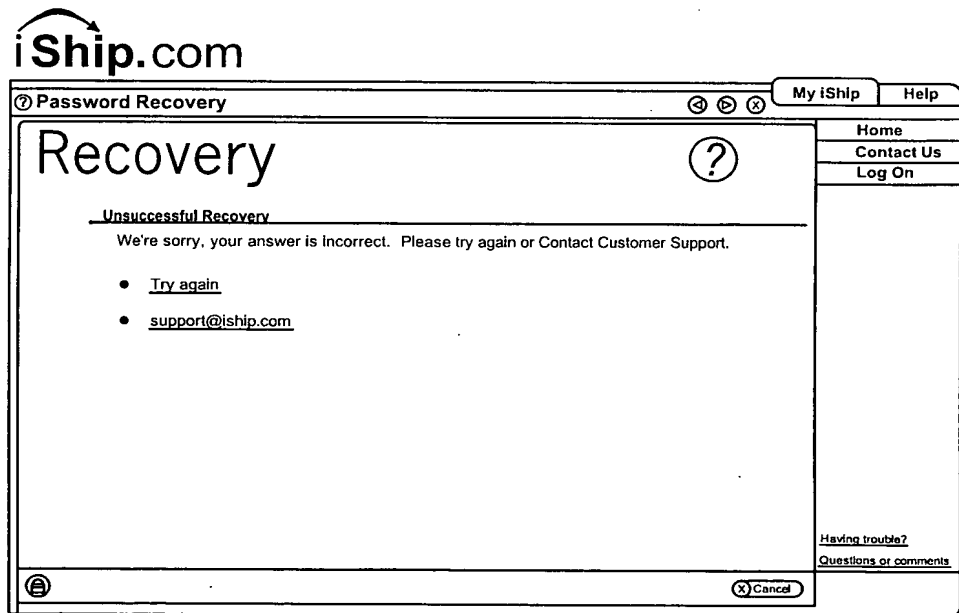


FIG. 11

10/61

iShip.com

Welcome Lory!

My iShip | Price It | Ship It | Track It | Sell It | Help

My iShip

14 January 2000

What's iShip All About?

take a **tour**

See how our service works-from comparing rates to reviewing your shipping activity.

contact iShip

Having trouble?
support@iship.com

General questions?
info@iship.com

Other? [go to more](#).

Want your shipping activities to be a little more *automated*?
Set defaults that streamline your shipping activities in [Preferences](#).

Missed your **shipping deadline**?
Find other **drop off locations**.
Find alternate drop off locations with the new [Drop Off Locator](#).

We've been busy! Take a look at all the **cool new features and enhancements**.
This is the marketing text. A little tidbit of information to get the user interested. Then a link to find out all the cool new features and all the neat stuff they can do now. [Click here](#).

Your Most Recent Package and Shipment Summaries

Click on the Status icon to go to that item in your [Shipping History](#).

Outbound		Inbound		Pending	
Status	Ship To	Pkgs.	Carrier & Service	Ship Date	Deliv Date
⓪	Diane Moon	1	UPS Ground	11/22/99	-
⓪	Tanya Wagner	1	UPS Ground	11/22/99	-
⓪	Adam Kraft	1	UPS Ground	11/22/99	-
⓪	John Smith	2	UPS Ground	11/21/99	-
⓪	Jacob Lewis	1	Airborne Second Day	10/19/99	10/21/99

Status Icons: ⓪ Shipped ⓧ In Transit ⓪ Delivered ⓪ Exception

Airborne EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

My iShip Home
[Address Book](#)
[Saved Packages](#)
[Setup Wizard](#)
[Preferences](#)
[Log Off](#)

QuickPrice [Go](#)

Origin ZIP

Destination ZIP

Letter [v](#)

Package Weight

Tracking Number

Having trouble?
Questions or comments

FIG. 12

iShip.com

Address Book - Addresses

My iShip | Price It | Ship It | Track It | Sell It | Help

Personal | Company | Local

<Previous [1-15] Next>

123 A B C D E F G H I J K L M N O P Q R S T U V W X Y Z Nickname Find

Select	Edit	Nickname	Contact Name	Company	City/State/Zip
<input checked="" type="checkbox"/>	(EDIT)	ACME CEO	Conrad Hunter	ACME, Inc.	Bellevue, WA 98006
<input type="checkbox"/>	(EDIT)	ABaine	Allen Baine	OceanStray	Centerboro, MA 02349
<input type="checkbox"/>	(EDIT)	Allfreight	Dan Giles	Allfreight Insurance	Bellevue, WA 98006
<input checked="" type="checkbox"/>	(EDIT)	AGray	Amber Gray	Walking Rain	Reston, VA 98050
<input checked="" type="checkbox"/>	(EDIT)	Beth	Elizabeth Callahan	This Company	Spring Lake Heights, NJ 07763-0098
<input checked="" type="checkbox"/>	(EDIT)	BEster	Boris Ester	Walking Rain	Reston, VA 98050
<input type="checkbox"/>	(EDIT)	Bergs	Matt and Heidi Berg		Kirkland, WA 98034
<input type="checkbox"/>	(EDIT)	BHanna	Becky Hanna	Walking Rain	Reston, VA 98050
<input checked="" type="checkbox"/>	(EDIT)	Blaines	Bill and Mick Blaine		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	BSmasne	Bill Smasne	OceanStray	Centerboro, MA 02349
<input type="checkbox"/>	(EDIT)	BSmith	Bill Smith	AllBusiness.com	San Francisco, CA 94111
<input type="checkbox"/>	(EDIT)	Buckmans	Tim and Sandy Buckman		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	CBarey	Cathy Barey		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	Cindy	Cindy Brown		Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	DDanthorp	David Danthorp	Internet, Inc.	Ellensburg, WA 98926

My iShip Home
[Address Book](#)
[Groups](#)
[Saved Packages](#)
[Setup Wizard](#)
[Preferences](#)
[Log Off](#)

Having trouble?
Questions or comments

[View History](#) [Delete](#) [ADD](#) [Done](#)

FIG. 13

11/61

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Address Book - Edit Address

Contact and Address Information
 Edit your address below and click Save. To Add an address, click Reset to clear all the fields, fill in the appropriate information, and then click Save.

Nickname:
 Contact Name:
 Location: [Go to Locations](#)
 Company:
 Street:
 Floor/Room:
 Department:
 Country:
 City:
 State/Province: [Look Up Zip](#)
 ZIP/Postal Code: [Look Up City, State](#)
 Telephone:
 Fax:
 E-mail Address:
 Address Type: ☐ Business ☒ Residence
 Flights of Stairs:
 Loading Dock: ☐ Yes ☒ No
 Appointment: ☐ Required ☒ Not Required

My iShip Home
 Address Book
 Address
 Locations
 Saved Packages
 Setup Wizard
 Preferences
 Log Off

Having trouble?
 Questions or comments

FIG. 14

iShip.com

My iShip | Price It | Ship It | Track It | Sell It | Help

Address Book - Locations

Groups [<Previous](#) [\[1-15\]](#) [Next>](#)

Address

Select	Edit	Location Name	Company	Department	City/State/Zip
<input checked="" type="checkbox"/>	(EDIT)	ACME HR	ACME, Inc.	Human Resources	Bellevue, WA 98006
<input type="checkbox"/>	(EDIT)	ACME Dev	Acme, Inc.	Development	Bellevue, WA 98006
<input type="checkbox"/>	(EDIT)	Allfreight	Allfreight Insurance	Sales	Bellevue, WA 98006
<input checked="" type="checkbox"/>	(EDIT)	CDs	Columbia Haus	Sales	New York, NY 00112
<input checked="" type="checkbox"/>	(EDIT)	Home			Prosser, WA 99350
<input type="checkbox"/>	(EDIT)	iShip	iShip.com	Engineering	Bellevue, WA 98006
<input type="checkbox"/>	(EDIT)	Ocean	OceanStray	Marketing	Centerboro, MA 02349
<input type="checkbox"/>	(EDIT)	Stamps	Stamps.com	Web Development	Santa Monica, CA 11223

My iShip Home
 Address Book
 Address
 Locations
 Saved Packages
 Setup Wizard
 Preferences
 Log Off

Having trouble?
 Questions or comments

FIG. 15

12/61

iShip.com

Preferences - Summary		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>This is a summary of your preferences. To change any of them click Change in the section you want to edit or click on the category name in the navigation bar on the right.</p>							My iShip Home Address Book Saved Packages Setup Wizard • Preferences Account Info Change Password Carrier Info Drop Off/Pickup Applications Log Off
<p>Account Information</p> <p>iShip Account Number: MX4457 [Change]</p> <p>User Name: LoryK</p> <p>Contact Info: Lory Krett, lory@iship.com, (425) 602-4848 iShip.com 3535 Factoria Blvd. SE Suite 500 Bellevue, WA 98006</p>							110
<p>Password</p> <p>Recovery Question: What is my childhood pet's name? [Change]</p> <p>Recovery Answer: Whiskers</p>							111
<p>Carrier Information</p> <p>FedEx Account Number: 11245677 UPS Account Number: 44336755 [Change]</p> <p>Pickup Time: 4:30PM Pickup Time: 4:30PM</p> <p>Status: Active Status: Active</p> <p>Show rates for these carriers: Airborne Express FedEx UPS UNITED STATES POSTAL SERVICE YELLOW</p>							112
<p>Drop Off/Pickup Location</p> <p>Default Origin ZIP Code: 98006 [Change]</p> <p>Airborne Express: Calling the carrier for pickup.</p> <p>FedEx: Scheduled pickup.</p> <p>UPS: Scheduled pickup.</p> <p>USPS: Scheduled pickup.</p> <p>Yellow Freight: Arranging for pickup.</p>							113
<p>Having trouble? Questions or comments</p>							114

FIG. 16

iShip.com

Preferences - Account Information		My iShip	Price It	Ship It	Track It	Sell It	Help
Account Information:	<p>iShip Account Number: MX4457 [Help]</p> <p>User Name: LoryK</p> <p>Contact Name: Lory Krett</p> <p>Company: iShip.com</p> <p>Street: 3535 Factoria Blvd. SE</p> <p>Room/Floor: Suite 500</p> <p>Department:</p> <p>City: Bellevue</p> <p>State: WA - Washington</p> <p>ZIP Code: 98006</p> <p>Telephone: (425) 602-4848</p> <p>Fax: (425) 555-1100</p> <p>E-mail Address: lory@iship.com</p> <p><input type="checkbox"/> Receive shipping information updates.</p> <p><input checked="" type="checkbox"/> Receive shipping notifications via e-mail.</p> <p><input checked="" type="checkbox"/> Remember my name and password for easy log on.</p> <p>Deactivate my account</p>	My iShip Home Address Book Saved Packages Setup Wizard • Preferences Account Info Change Password Carrier Info Package Options Shipment Options Drop Off/Pickup Applications Payment Log Off					
<p>Save Cancel</p>		<p>111</p> <p>112</p> <p>122</p> <p>123</p> <p>113</p> <p>114</p> <p>126</p>					

FIG. 17

Preferences - Carrier Information My iShip Price It Ship It Track It Sell It Help

This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.

Carrier accounts:

FedEx Account Number: 11245677 [Add Account]
Status: Active [Help]
Pickup Time: 4:30pm

UPS Account Number: 4433 6755
Status: Active
Pickup Time: 4:30pm

Default carriers and services:

Use the check boxes to select the carriers and services you would like to appear on the rate grid. To select a Preferred Carrier, click on a radio button to the right of the carrier name. [Help]

<input checked="" type="checkbox"/>	Airborne Express	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	FedEx	<input checked="" type="radio"/> Preferred
<input checked="" type="checkbox"/>	UPS	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	Next Day Air Early AM	8:30am
<input checked="" type="checkbox"/>	Next Day Air	10:30am
<input checked="" type="checkbox"/>	Next Day Air Saver	3:00pm
<input type="checkbox"/>	2nd Next Day AM	12:00pm
<input type="checkbox"/>	2nd Next Day	End of Day
<input type="checkbox"/>	3rd Day Select	End of Day
<input type="checkbox"/>	Ground	End of Day
<input checked="" type="checkbox"/>	USPS	<input type="radio"/> Preferred
<input checked="" type="checkbox"/>	Yellow	<input type="radio"/> Preferred

iShip supported carriers: ☐ Ship with iShip supported carriers only. [Help]

Rate grid highlight:

In the Rate Grid, always highlight:

- ☒ Fastest Delivery
- ☐ Cheapest Delivery

[Save] [X] Cancel

Right Sidebar:

- My iShip Home
- Address Book
- Saved Packages
- Setup Wizard
- Preferences**
 - Account Info
 - Change Password
 - Carrier Info
 - Package Options
 - Shipment Options
 - Drop Off/Pickup
 - Applications
 - Payment
 - Log Off
- Having trouble?
- Questions or comments

FIG. 18

Preferences - Drop Off/Pickup My iShip Price It Ship It Track It Sell It Help

Default Origin ZIP Code: 98006 [Help]

If you usually ship from a location other than your return address, enter the ZIP code from which you usually ship here.

My Default Drop Off/Pickup Location for Each Carrier is:

Airborne Express [Help]
My location by calling the carrier for pickup

Federal Express
My location through scheduled pickup

United Parcel Service (UPS)
My location through scheduled pickup

United States Postal Service (USPS)
My location through scheduled pickup

Yellow
My location by arranging for pickup

[Save] [X] Cancel

Right Sidebar:

- My iShip Home
- Address Book
- Saved Packages
- Setup Wizard
- Preferences**
 - Account Info
 - Change Password
 - Carrier Info
 - Package Options
 - Shipment Options
 - Drop Off/Pickup
 - Applications
 - Payment
 - Log Off
- Having trouble?
- Questions or comments

FIG. 19



My iShip		Price It	Ship It	Track It	Sell It	Help
○ Preferences - Package Options						
<p>This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.</p>						<p>My iShip Home</p> <p>Address Book</p> <p>Saved Packages</p> <p>Setup Wizard</p> <p>○ Preferences</p> <p>Account Info</p> <p>Change Password</p> <p>Carrier Info</p> <p>Package Options</p> <p>Shipment Options</p> <p>Drop Off/Pickup</p> <p>Applications</p> <p>Payment</p> <p>Log Off</p>
<p>The value of the contents is: I want to protect my package from carrier loss or damage.</p>	<p>\$ <input type="text" value="170"/></p> <p>Most services automatically protect your package up to \$100. However, USPS Priority Mail and Parcel Post do not have automatic protection. Some USPS services have no available Loss Protection.</p>	<p>[Help]</p>				
<p>Package Reference Number:</p>	<p><input type="text" value="171"/></p> <p>Give each package a reference number for your records.</p>	<p>[Help]</p>				
<p>Service Options:</p>	<p><input type="checkbox"/> Verbal Confirmation</p> <p>This option can only be used with UPS Next Day Early AM. This confirmation call will be made to the phone number you enter in phone number field in your return address.</p>	<p>[Help]</p>				
<p>172</p>	<p><input type="checkbox"/> E-mail Notification</p> <p>E-mail notification of delivery requires an e-mail address on the return address page.</p>	<p>[Help]</p>				
<p>173</p>	<p><input type="checkbox"/> Delivery Confirmation</p> <p>This option can only be used with USPS services.</p>	<p>[Help]</p>				
<p>174</p>	<p><input type="checkbox"/> Proof of Delivery</p> <p>This option can only be used with UPS services. Proof of Delivery responses are sent automatically after delivery. You may also require the recipient's signature to be included in response.</p>	<p>[Help]</p>				
<p>175</p>	<p><input type="checkbox"/> Adult Signature Required</p>	<p>[Help]</p>				
<p>176</p>	<p><input type="checkbox"/> Call Tag</p> <p>This option can only be used with UPS Ground service.</p>	<p>[Help]</p>				
<p>177</p>	<p>Merchandise Description:</p> <p><input type="text"/></p>	<p>[Help]</p>				
<p>178</p>	<p><input type="checkbox"/> Certified Mail</p> <p>This option can only be used with USPS Priority Mail or Parcel Post.</p>	<p>[Help]</p>				
<p>179</p>	<p><input type="checkbox"/> Return Receipt</p> <p>This option can only be used with USPS Express Mail, Certified Mail, COD, and mail insured for more than \$50.00.</p>	<p>[Help]</p>				
<p>180</p>		<p>[Help]</p>				
<p>Having trouble?</p> <p>Questions or comments</p>						<p>123</p> <p>181</p>
<p>Save Cancel</p>						

FIG. 20





○ Preferences - Shipment Options		My iShip	Price It	Ship It	Track It	Sell It	Help
<p>This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.</p>							My iShip Home Address Book Saved Packages Setup Wizard • Preferences Account Info Change Password Carrier Info Package Options • Shipment Options Drop Off/Pickup Applications Payment Log Off
Destination Address:	<input checked="" type="radio"/> Business 190 <input checked="" type="radio"/> Residence 191						
Shipment Reference Number:	<input type="text" value="192"/> 192 Give your shipment a reference number for your records.						[Help]
Package Reference Number:	<input type="text" value="193"/> 193 % of shipping charges and/or \$ <input type="text"/> fixed amount.						
Service Options: 194	You will see the total of carrier shipping charges plus your handling charges.						[Help]
195	<input type="checkbox"/> Delivery Deadline If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day.						[Help]
196	<input type="text" value="Next Day"/> 196						
197	<input type="checkbox"/> Guaranteed Delivery When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.						[Help]
198	<input type="checkbox"/> Deliver Without Signature Checking this box authorizes FedEx to deliver your shipment without obtaining a signature.						[Help]
199	<input type="checkbox"/> Set Earliest Delivery Time This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee.						[Help]
200	<input type="text" value="9:30am"/> 200						
201	<input type="checkbox"/> Documents Only This option is only applicable for shipments sent to international destinations.						[Help]
202	<input type="checkbox"/> Non-Dutiable This option is only applicable for shipments sent to international destinations.						[Help]
Freight Pickup:	Stairs Please indicate the number of flights of stairs.						[Help]
203	<input type="text" value="2"/> 203						
204	<input type="checkbox"/> Loading Dock Select this if there is a loading dock at the pickup location.						
205	<input type="checkbox"/> Appointment Required Select this if an appointment is required for pickup.						
Freight Delivery:	Stairs Please indicate the number of flights of stairs.						[Help]
206	<input type="text" value="2"/> 206						
207	<input type="checkbox"/> Loading Dock Select this if there is a loading dock at the delivery location.						
208	<input type="checkbox"/> Appointment Required Select this if an appointment is required for delivery.						
<div>   </div>							Having trouble? Questions or comments

FIG. 21

○ Preferences - Applications		My iShip	Price It	Ship It	Track It	Sell It	Help
This page needs an overall explanation about what is going on with it. Click this, click that and things will behave differently in different parts of the app.							My iShip Home
Application Start Pages:							Address Book
220	<input checked="" type="checkbox"/>	Show Application Start Pages					Saved Packages
221	<input checked="" type="checkbox"/>	Ship It					Setup Wizard
222	<input checked="" type="checkbox"/>	Price It					○ Preferences
223	<input checked="" type="checkbox"/>	Sell It					Account Info
224	<input checked="" type="checkbox"/>	Preferences					Change Password
Package Options:							Carrier Info
225	<input checked="" type="checkbox"/>	Show Advanced Package Options					Package Options
Explanation about Advanced Package Options.							Shipment Options
Log Off Message:							Drop Off/Pickup
226	<input checked="" type="checkbox"/>	Show Log Off Message					Applications
Explanation about Log Off Message.							Payment
Track It Options:							Log Off
227		Display this page first in Track It.					Having trouble?
		Track a Package					Questions or comments

FIG. 22

○ Preferences - Payment Information		My iShip	Price It	Ship It	Track It	Sell It	Help
Default payment type:							My iShip Home
Short explanation about different payment types.							Address Book
Credit Card							Saved Packages
You may choose to store your credit card data here.							Setup Wizard
Card Number: 1234 5678 9101 2345							○ Preferences
Expires: 02 2002							Account Info
First Name: Lory							Change Password
Last Name: Krett							Carrier Info
E-mail Address: lory@iship.com							Package Options
Company: iShip.com							Shipment Options
Street: 3535 Factoria Blvd. SE							Drop Off/Pickup
City: Bellevue							Applications
State: WA - Washington							Payment
ZIP Code: 98006							Log Off
Telephone: (425) 602-4848							
<input type="checkbox"/> DISCOVER <input checked="" type="checkbox"/> MASTERCARD <input type="checkbox"/> VISA							
By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com or the carriers on any applicable bill of lading or service guide.							Having trouble?
							Questions or comments

FIG. 23

17/61

iShip.com

Price It Start Page [Back] [Forward] [X]

My iShip | Price It | Ship It | Track It | Sell It | Help

This is a summary of your pricing defaults you set in your preferences. To change any of them click Change in the section you want to edit or click Next and you will be guided through the steps.

Shipment Information

Origin: iShip.com Bellevue, WA 98006 No. of Packages: 1 [Change]
All the same? Yes

Destination: The Moon's Prosser, WA 99350 United States Residence

Package Information

Details: 2lb. 3oz. 10" x 12" x 8" [Change]
My own packaging
Loss Protection, \$150

Shipping Options

Ship Date: 02/17/00 Today [Change]
Delivery Deadline: 3 Days
Drop Off Location: My location, scheduled

Shipping Charges

Service: UPS Ground \$ 5.55
Service Options: \$.56
Total: \$ 6.57

Price It

1 Shipment Info
2 Package Info
3 Shipping Options
4 Rates and Times
5 Ship Now
Log Off

Having trouble?
Questions or comments

[A] [Ship It] [Next] [Cancel]

FIG. 24

iShip.com

Prepare Your Shipping Estimate [Back] [Forward] [X]

My iShip | Price It | Ship It | Track It | Sell It | Help

Shipping ORIGIN: 149 ZIP Code: 98006 98125, for example [Drop Off Locator]

Shipping DESTINATION: 261 Nickname: [Address Book] 260 [Help] 281

262 Country: United States [v]
264 State: (Select One) [v] Look up ZIP 263
ZIP Code: [v] Look up City, State 265

The Delivery address for my shipment is a:
190 Business 191 Residence 266

Number of packages in my shipment: 4 270

NOTE: Enter a number greater than one for multiple packages going to the same address. [Help]

All the package in my shipment are the same: Yes No 272 [Help]

Package 1 of 4

Package #1 weights: 273 4 lbs. 2 oz. 274

Include the weight of all packing materials. You may use a weight estimate for shipments that weigh more than 150 pounds. [Help]

I am using the following packaging: [v] Other - Indicate dimensions below 275

Length: 10 in. Width: 12 in. Height: 6 in. 276 277 278

[v] The packaging is irregular or is not standard [Help]

More options: 279 Advanced Package Options 280

Price It

1 Shipment Info
2 Package Info
3 Shipping Options
4 Rates and Times
5 Ship Now
Log Off

Having trouble?
Questions or comments

[A] [Show Rates] [Save] [Back] [Next] [Cancel]

FIG. 25

282 283 284

Drop Off Locator

Drop Off Locator < Previous [1-10] Next >

286 Location Type: Drop box or carrier self service stations Carrier: Airborne 287 GO 285

☒ Only show locations where today's deadline has not yet passed.

Carrier Phone	Type/Deadline	Address	Comments
Airborne (425) 602-1111	Drop Box 4:30pm	1111 Factoria Blvd. SE Bellevue, WA 98006	
Airborne (425) 602-2222	Drop Box 6:00pm	12020 Coal Creek Pkwy Newcastle, WA 98012	
Airborne (425) 555-1234	Drop Box 6:00pm	3850 131st Ave SE Bellevue, WA 98005	Newport Tower P-1 Level Loading Dock
Airborne (425) 555-5678	Drop Box 6:00pm	11400 SE 8th Bellevue, WA 98005	Bellevue Gateway By phone near prkg garage
Airborne (425) 555-9101	Drop Box 4:30PM	110 110th Ave NE Bellevue, WA 98005	110 Atrium Place Bldg. Pkg. Elev. Lobby P5 Lobby
Airborne (425) 555-1121	Drop Box 4:30PM	1309 114th SE Bellevue, WA 98005	Bellfield Business Park Prkg Lot of 1309 Building
Airborne (425) 555-3141	Drop Box 5:00PM	13215 SE 32nd Street Bellevue, WA 98005	Airborne Express Next to front door
Airborne (425) 555-5161	Drop Box 6:00PM	325 118th Ave SE Bellevue, WA 98005	Belle View Park Parking Lot
Airborne (425) 555-9202	Drop Box 4:30PM	3326 160th Ave SE Bellevue, WA 98005	Boeing-Bldg 7-349 Outside front of bldg.
Airborne (425) 555-1222	Drop Box 4:30PM	9725 SE 36th Mercer Island, WA 98009	Globe Bldg. West drive thru entrance

288 289

Close

FIG. 26

iShip.com

1 | Shipping Addresses My iShip Price It Ship It Track It Sell It Help

Return address:
[Change]

292

Destination address:

293

Lory Krett
iShip.com
3535 Factoria Blvd. SE
Floor 5
Bellevue, WA 98006
(425) 602-4848
lory@iship.com

Nickname: [Help]

Contact Name: Address Book

Company:

Street:

Floor/Room:

Department:

Country:

City:

State/Province: Look up ZIP

ZIP/Postal Code: Look up City, State

Telephone:

Fax:

E-mail Address: 293-1

Address Type: ☒ Business ☐ Residence

293-2 ☐ Add this address to my Address Book.

E-mail notification:

294

If you provide an E-mail Address, we will notify the recipient and up to two others that a package has been sent. You can include a brief message to be sent with the E-mail. [Help]

Name: E-mail address:

#1

#2

Message:

295

Package Information:

296

Description: Browse [Help]

Reference No.: 297

298

Price It

1 Shipment Info

2 Package Info

3 Shipping Options

4 Rates and Times

5 Payment

6 Print

Log Off

Having trouble?
Questions or comments

[A] [Show Rates] [Save] [Back] [Next] [Cancel]


FIG. 27


20/61

iShip.com


Payment		My iShip	Price It	Ship It	Track It	Sell It	Help
Confirm your shipment:	<p>Service: UPS Ground \$ 6.30</p> <p>Service Options: \$.35</p> <p>Total: \$ 7.32</p>	<p>Shipment: 2lb 3oz</p> <p>10" x 12" x 8"</p> <p>Loss protection, \$150</p>		<p>o Ship It</p> <ul style="list-style-type: none"> 1 Shipping Addresses 2 Package Info 3 Shipping Options 4 Rates and Times 5 Payment 6 Print Log Off 			
Destination address:	<p>Return Address: Jim Ship</p> <p>iShip.com</p> <p>3535 Factoria Blvd. SE</p> <p>Floor 5</p> <p>Bellevue WA 98006</p> <p>jims@iship.com</p> <p>(425) 602-4848</p>	<p>Return Address: Diane Moon</p> <p>Milne Fruit</p> <p>12020 101st Ave NE</p> <p>Ellensburg WA 98926</p> <p>United States</p> <p>(509) 555-9728</p>					
<p>Note: To modify your shipment, click the Back button or the corresponding link in the navigation bar.</p>							
Payment type:	<p>Bill Third Party</p>						
Third Party billing address:	<p>Carrier Account No.: 1234 5678 9101 2345</p> <p>Contact Name: Lory E. Krett</p> <p>Company: iShip.com</p> <p>Address: 3535 Factoria Blvd SE</p> <p>Room/Floor: Floor 5</p> <p>Department:</p> <p>City: Bellevue</p> <p>State/Province: WA - Washington</p> <p>Zip/Postal Code: 98006</p> <p>Telephone: (425) 602-4848</p>						
<p>By shipping your package with iShip.com you agree to all Terms of Service specified by iShip.com and UPS.</p> <p>When you click finish, the above UPS account will be charged \$7.32.</p>							
<p>Having trouble? Questions or comments</p>							
<p>Back Finish Cancel</p>							

FIG. 28

4380  Merchant Logo


4382  Merchant Main Menu Choices

Your Order History








4381  Click on an order to view the order summary.

Merchant

SubMenu

4400  Shipped Orders:

Selections

	Order #	Order Date	Status
4401-1 	<u>002-0152586-5576810</u>	July 19, 1999	All items shipped
4401-2 	<u>002-2212571-6739814</u>	March 28, 1999	All items shipped
4401-3 	<u>002-9739895-6708638</u>	January 30, 1999	All items shipped
4401-4 	<u>002-1894644-6936263</u>	January 14, 1999	All items shipped
4401-5 	<u>002-7643906-5558259</u>	December 14, 1998	All items shipped
4401-6 	<u>002-6790950-3739847</u>	October 29, 1998	All items shipped
4401-7 	<u>002-3632396-2353407</u>	April 13, 1998	All items shipped

[Return to Account Maintenance Main Page](#)

FIG. 29

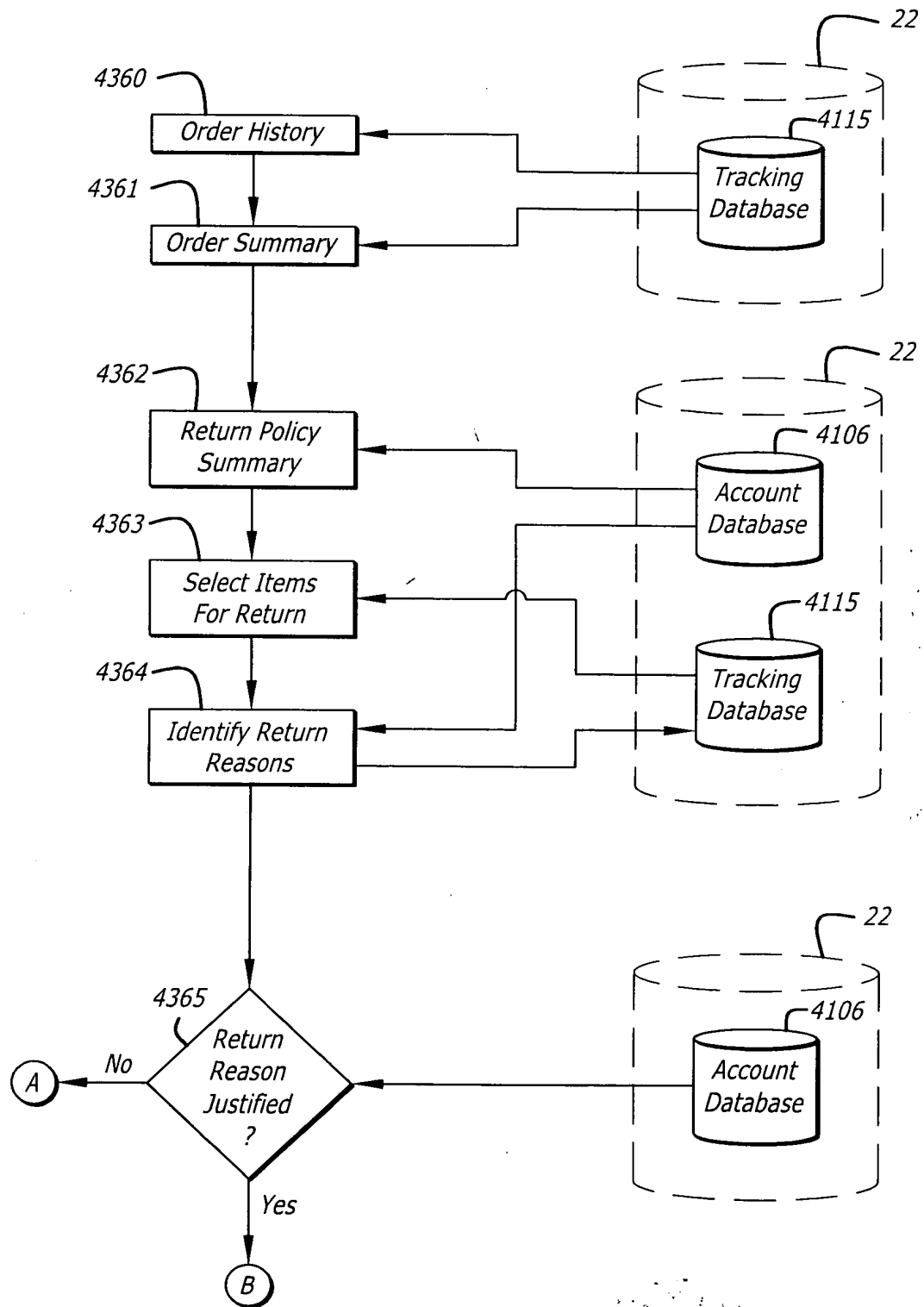


FIG. 30a

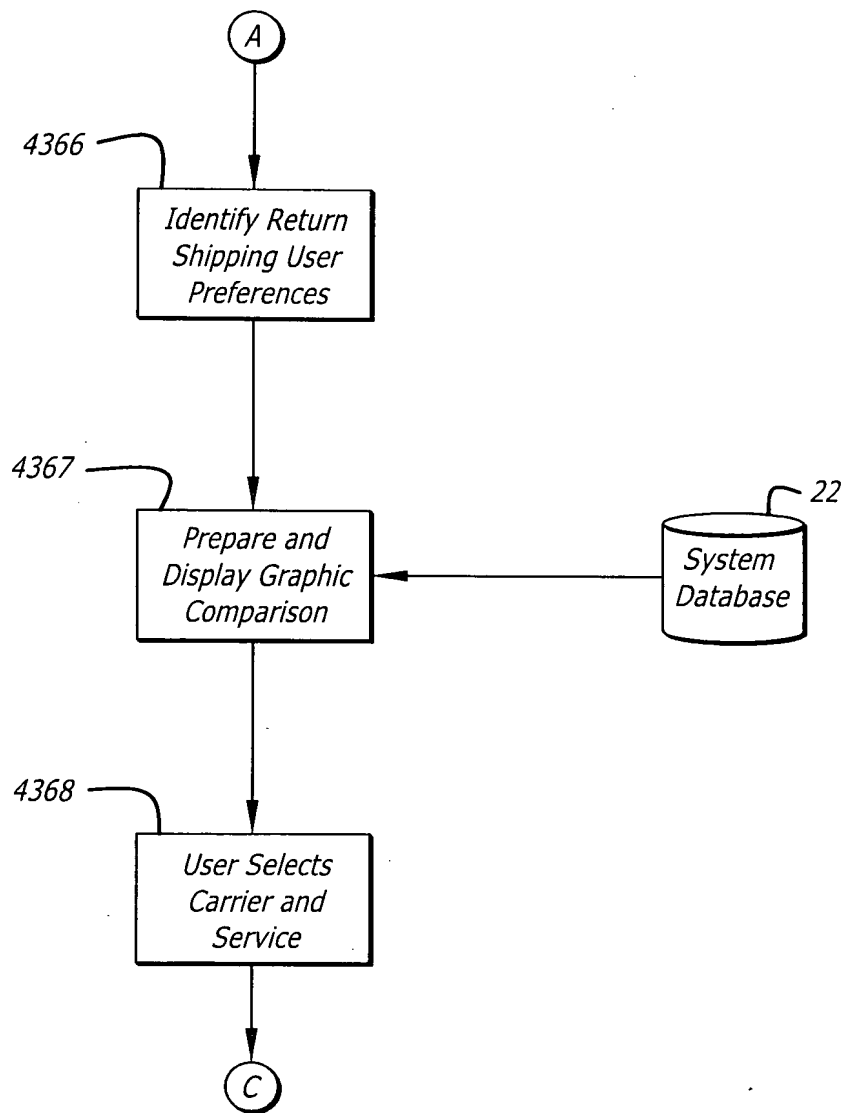


FIG. 30b

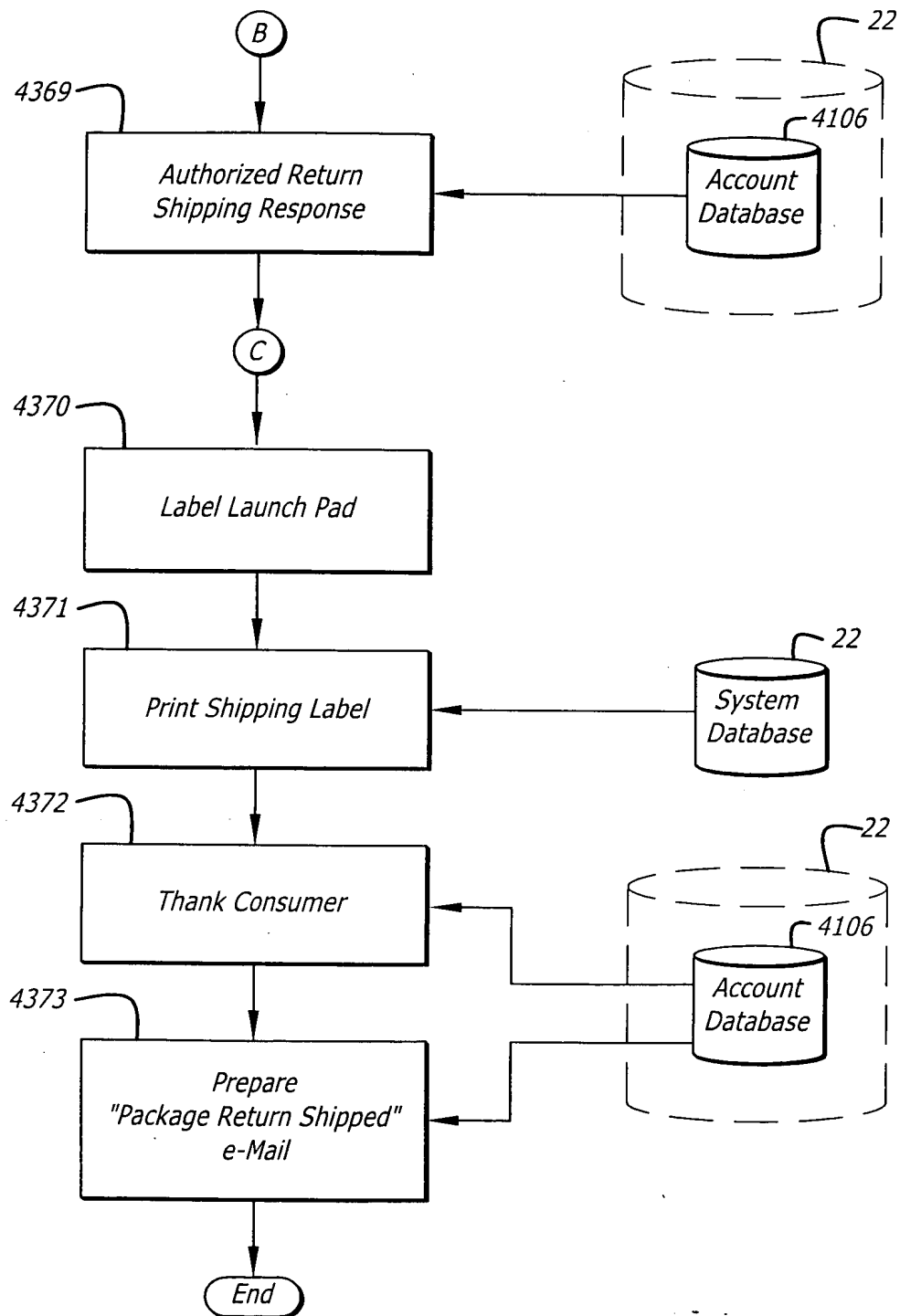


FIG. 30c

25/61

Merchant Logo	
Merchant Main Menu Choices	
<hr/>	
Order Summary	4401-1 Return to Your Order History
<hr/>	
Order #:	002-0152586-5576810
Date:	July 19, 1999 at 09:58 AM PDT 4407
Status:	All items shipped
Shipping Address:	
Scott J. Bean	} 4408
iShip.com	
2515 - 140th Ave NE Suite E-110	
Bellevue, WA 98005 USA	
425.602.5022	
Ship Method:	Number of Shipments:
Standard Shipping	One shipment when complete order is ready
Items Ordered:	Payment Method:
	VISA
	Last 5 digits: 26781
<hr/>	
4404-1	1 of: <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] \$14.40
	By: Seth Godin(Reader)
	1 shipped on Jul. 19, 1999 via US Priority.
4404-2	1 of: <u>Yeah, It's That Easy [ECD]</u> [Audio CD] \$12.99
	By: G. Love & Special Sauce
	1 shipped on Jul. 20, 1999 via US First Class
4404-3	1 of: <u>For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED]</u> [Audio CD] \$11.49
	By: AC/DC
	1 shipped on Jul. 19, 1999 via US Priority.
4404-4	1 of: <u>Odelay</u> [Audio CD] \$12.99
	By: Beck
	1 shipped on Jul. 19, 1999 via US Priority
4404-5	1 of: <u>Natty Dread</u> [Audio CD] \$12.99
	By: Charlie Hunter Quartet
	1 shipped on Jul. 19, 1999 via US Priority
4404-6	1 of: <u>Duo</u> [Audio CD] \$12.99
	By: Charlie Hunter, Leon Parker
	1 shipped on Jul. 19, 1999 via US Priority
4404-7	1 of: <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] \$149.95
	By: RCA
	1 shipped on Jul. 20, 1999 via UPS Ground
	<u>Track your package</u> with iShip.com
4405	
<hr/>	
	Item(s) Subtotal: \$227.80
	Shipping & Handling: \$19.56

	Total Before Tax: \$247.36
	Tax: \$21.29

	TOTAL: \$268.65
<hr/>	
4406	
Return to Your Order History	
Top of Page	

FIG. 31

26/61

Merchant Logo

Merchant Main Menu Choices

Returns Service
Return to [Your Order History](#)

Within 30 days of receipt of your shipment, you may return:

- Any book in original condition.
- Any unopened CD, DVD, VHS tape, or software.
- Any electronics merchandise or toy in new condition with its original packaging and accessories.

We will issue a full refund for the price of any item that meets these conditions. We only refund shipping costs if the item is a result of our error.

Merchant
SubMenu
Selections

Order #: 002-0152586-5576810 — 4401-1
Date: July 19, 1999 at 09:58 AM PDT
Status: All items shipped

Select the items you would like to return:

		Price:
4421-1 <input type="checkbox"/>	1 of: <u>Permission Marketing: Turning Strangers Into Friends and Friends Into Customers</u> [Audio Cassette] By: Seth Godin(Reader) 1 shipped on Jul. 19, 1999 via US Priority.	4404-1 \$14.40
4421-2 <input type="checkbox"/>	1 of: <u>Yeah, It's That Easy [ECD]</u> [Audio CD] By: G. Love & Special Sauce 1 shipped on Jul. 20, 1999 via US First Class	
4421-3 <input type="checkbox"/>	1 of: <u>For Those About To Rock We Salute You [ORIGINAL RECORDING REMASTERED]</u> [Audio CD] By: AC.DC 1 shipped on Jul. 19, 1999 via US Priority.	4404-3 \$11.49
4421-4 <input type="checkbox"/>	1 of: <u>Odelay</u> [Audio CD] By: Beck 1 shipped on Jul. 19, 1999 via US Priority	4404-4 \$12.99
4421-5 <input type="checkbox"/>	1 of: <u>Natty Dread</u> [Audio CD] By: Charlie Hunter Quartet 1 shipped on Jul. 19, 1999 via US Priority	4404-5 \$12.99
4421-6 <input type="checkbox"/>	1 of: <u>Duo</u> [Audio CD] By: Charlie Hunter, Leon Parker 1 shipped on Jul. 19, 1999 via US Priority	4404-6 \$12.99
4421-7 <input checked="" type="checkbox"/>	1 of: <u>RCA WSP150 900MHz Wireless Speakers</u> [Electronics] By: RCA 1 shipped on Jul. 20, 1999 via UPS Ground Track your package with iShip.com	4404-7 \$149.95

4405

Item(s) Subtotal: \$227.80
Shipping & Handling: \$19.56

Total Before Tax: \$247.36
Tax: \$21.29

TOTAL: \$268.65

4406

Next Step >>

4422

Return to [Your Order History](#)

[Top of Page](#)

FIG. 32

MerchantSite.com	Returns Manager	Log Out	Help
------------------	-----------------	---------	------

Merchant Logo

Standard Policy

iShip.com

Your Internet Package Shipper

User: John Smith

Use this page to create and edit a consistent, automated returns policy for your online store. This is the general policy for the entire store - to configure exceptions to the policy at the category or item level, [click here](#).

Policy Overview Statement

Summarize your store's overall returns policy. This text will appear at the beginning of the customer's returns process, and is an overview of the returns logic you will build. Best to keep it brief. Use HTML to format the text if you wish.

** Within 30 days of receipt of your shipment, you may return:**

- **
- Any apparel, lawn & garden equipment, furniture, or books in original condition.**
- Any unopened CD, DVD, VHS tape, or software.**
- Any electronics merchandise or toy in new condition with its original packaging and accessories.**
- **

We are unable to refund returned pharmaceuticals or food.

With few exceptions, we issue a **full refund for the price of an item that meets these conditions. We only refund shipping costs if the item is a result of our error.**

Return Window

Customer may return items for:

30

from

Receipt of Shipment

Refund Method

Customer may return items for:

☒ Refund

☐ Store Credit Only

☐ Choice of Refund or Store Credit

Refund Amount

Refund amount will include:

☒ Price of Item

☒ Tax on Item

☒ Original Shipping Charge

FIG. 33

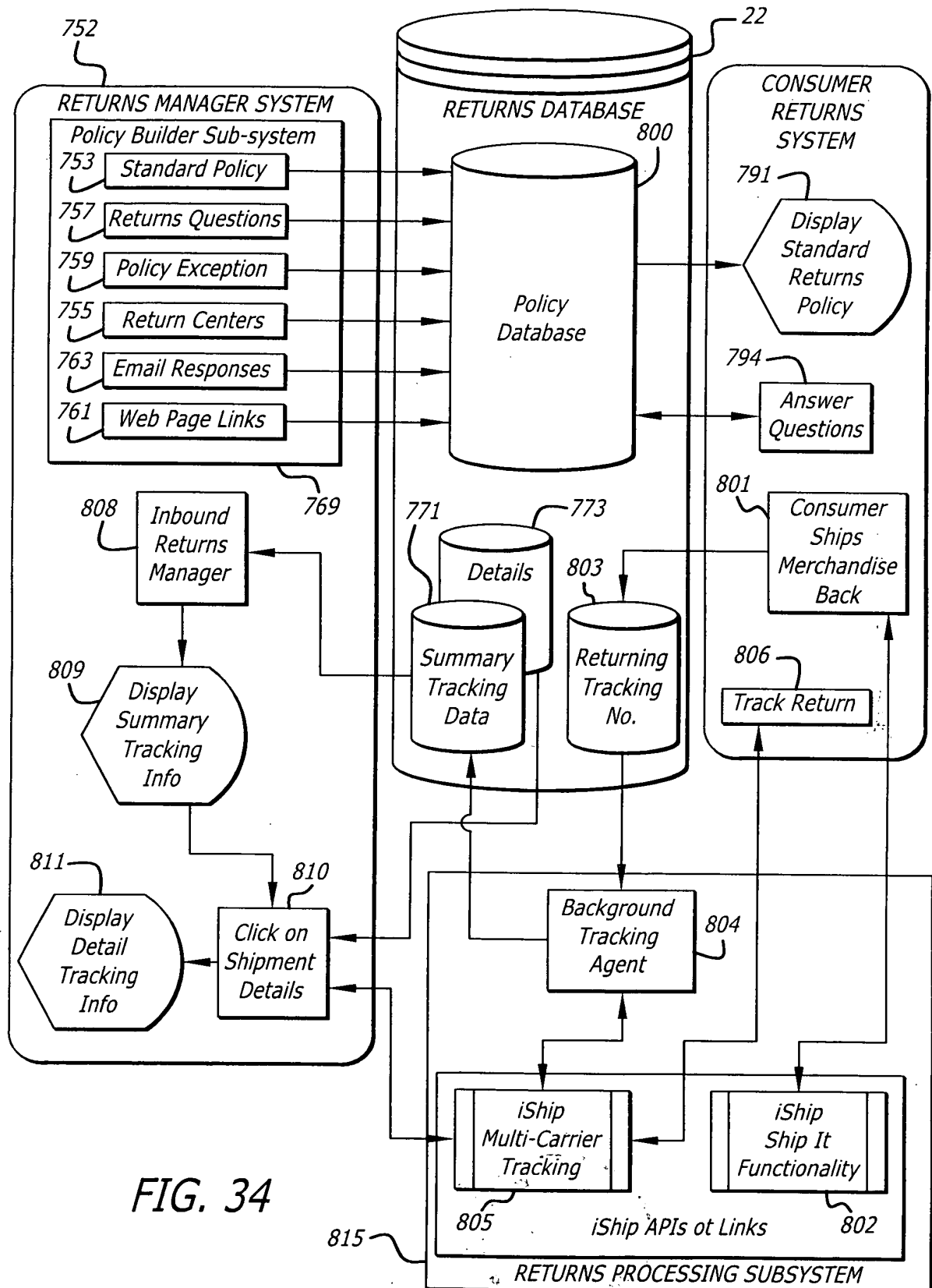
Return System Flow

FIG. 34

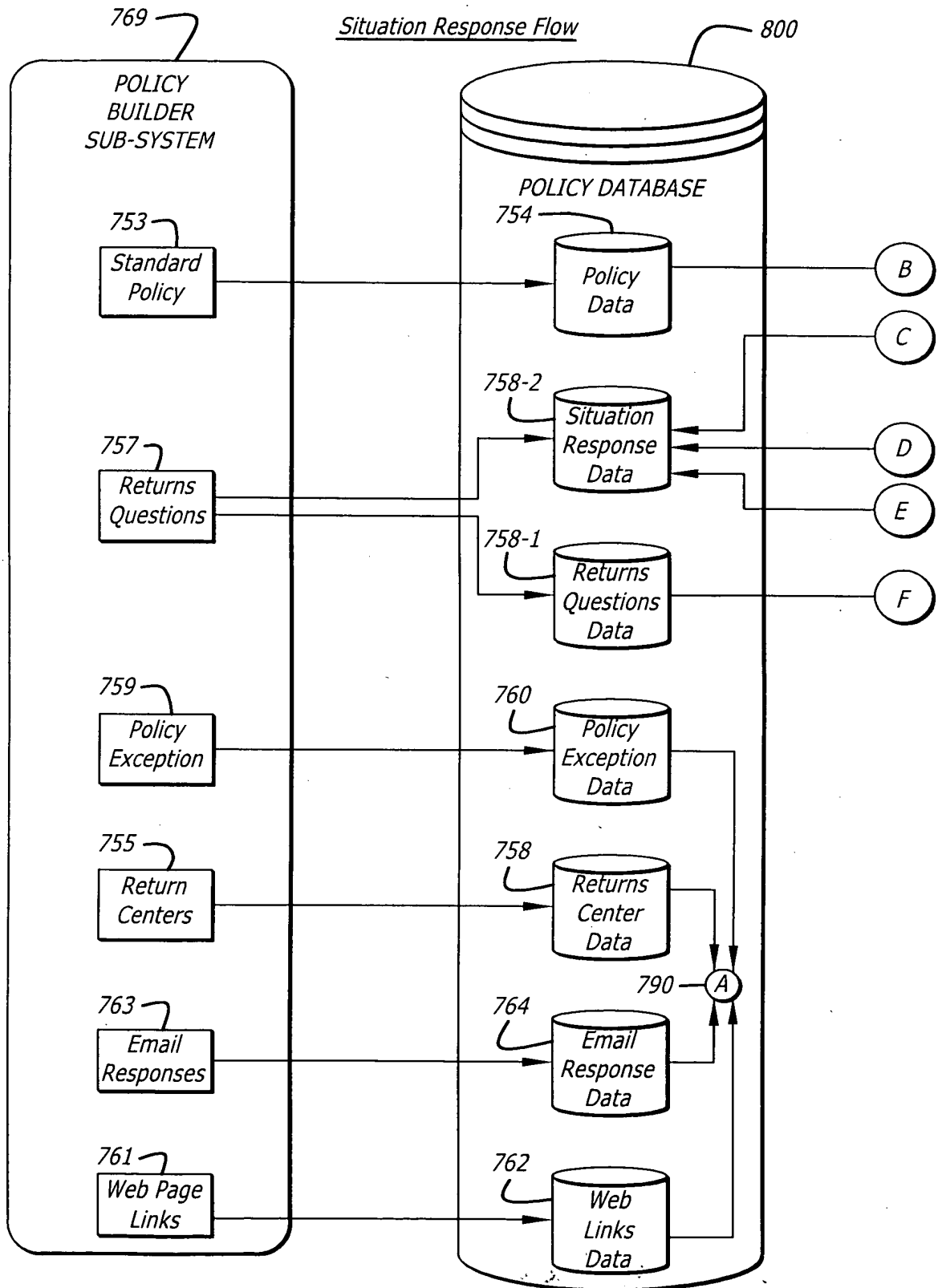


FIG. 35-1

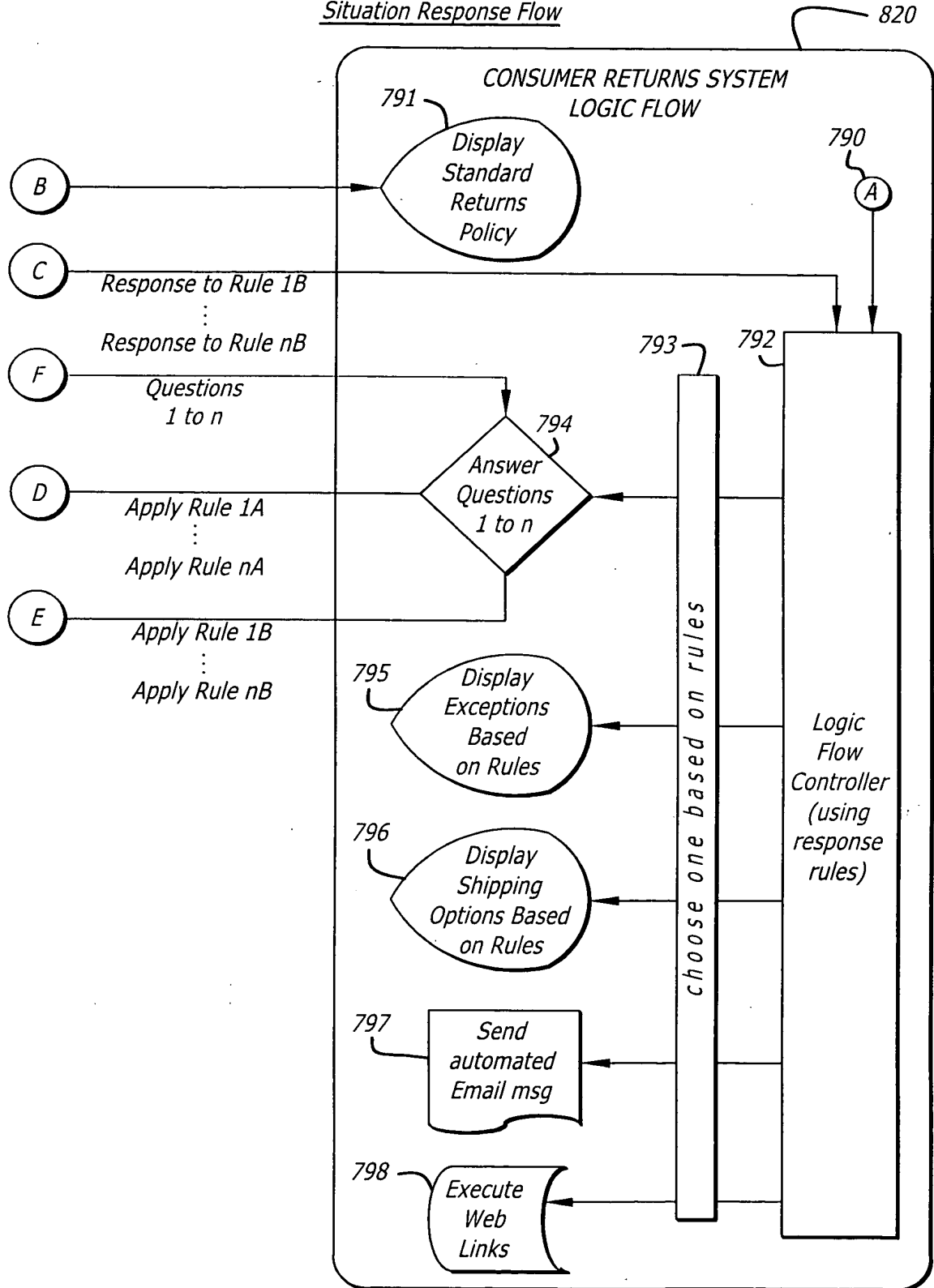


FIG. 35-2

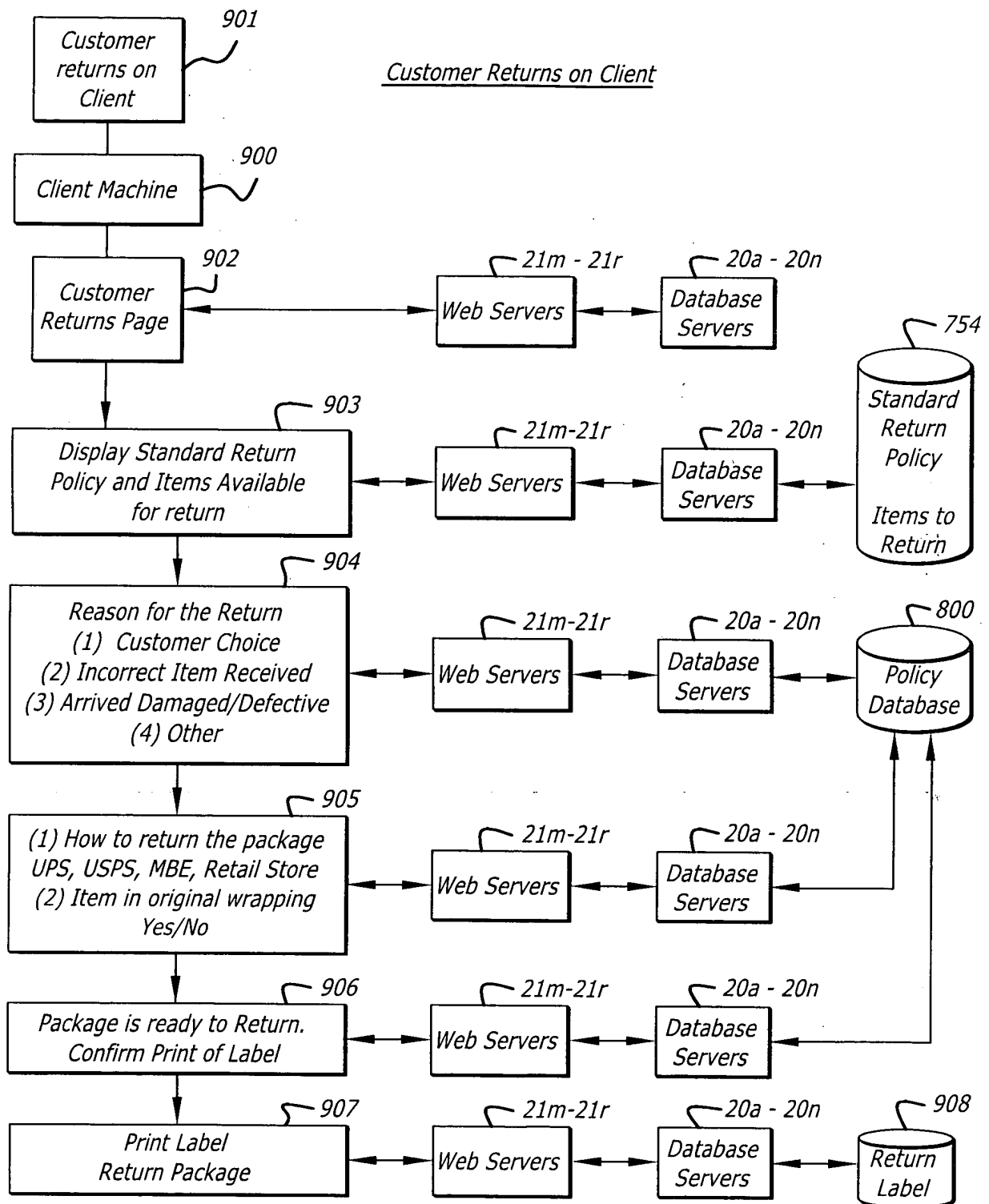


FIG. 36

Merchant Logo

Merchant Main Menu Choices

[Returns Service](#)
[Return to Your Order History](#)

Order #: 002-0152586-5576810 — 4401-1
Date: July 19, 1999 at 09:58 AM PDT
Status: All Items shipped

Items to Return:

4421-7 ☒ 1 of: RCA WSP150 900MHz Wireless Speakers (Electronics) } 4404-7
 By: RCA
 1 shipped on Jul. 20, 1999 via UPS Ground
 Track your package with iShip.com

4405

Reason for Return:

4427-1 ☐ Customer Choice — 4216
 4427-2 ☐ Incorrect Item Received — 4207
 4427-3 ☒ Arrived Damaged/Defective — 4212
 4427-4 ☐ Other (please specify below): — 4220

Right speaker does not receive signal.

4426-1

4426-2

4406

[Return to Your Order History](#)

Next Step >>

4422

Price:
 4173 \$149.95
 4173
 Item(s) Subtotal Before Tax: \$149.95
 Refunded Tax: \$12.90
 4174 TOTAL: \$162.85
 4172

Merchant
 SubMenu
 Selections

[Top of Page](#)

FIG. 37

Merchant Logo

Merchant Main Menu Choices

[Returns Service](#) [Return to Your Order History](#)

Returning Your Package: Price:

4213-1 { We apologize for the problem with your order. To process your refund, make sure your item(s) are in the original packaging and prepared for safe shipment. 4173

4404-7 { 1 of: RCA WSP150 900MHz Wireless Speakers (Electronics) \$149.95

By: RCA

Reason for return: Arrived Damaged or Defective 4212

Comments: Right speaker does not receive signal. 4425

TOTAL REFUND: \$162.85

4172

Through our partnership with iShip.com, you can print a return label directly from your computer or take your package to a Mail Boxes Etc. To print a shipping label, you must have a printer that prints 300 dpi or better.

4430-2 How would you like to return the package? (Select One)

4431-1 ☒ 4187-1 UPS ☐ 4188-1 US Postal Service ☐ 4190 Mail Boxes Etc. ☐ 4184 Retail Store

4432-3 Is your item packaged in the original shipping box?

4433-4 ☒ YES ☐ NO 4434

4406

[Return to Your Order History](#)

[Next Step >>](#) 4422

[Top of Page](#)

FIG. 38

34/61

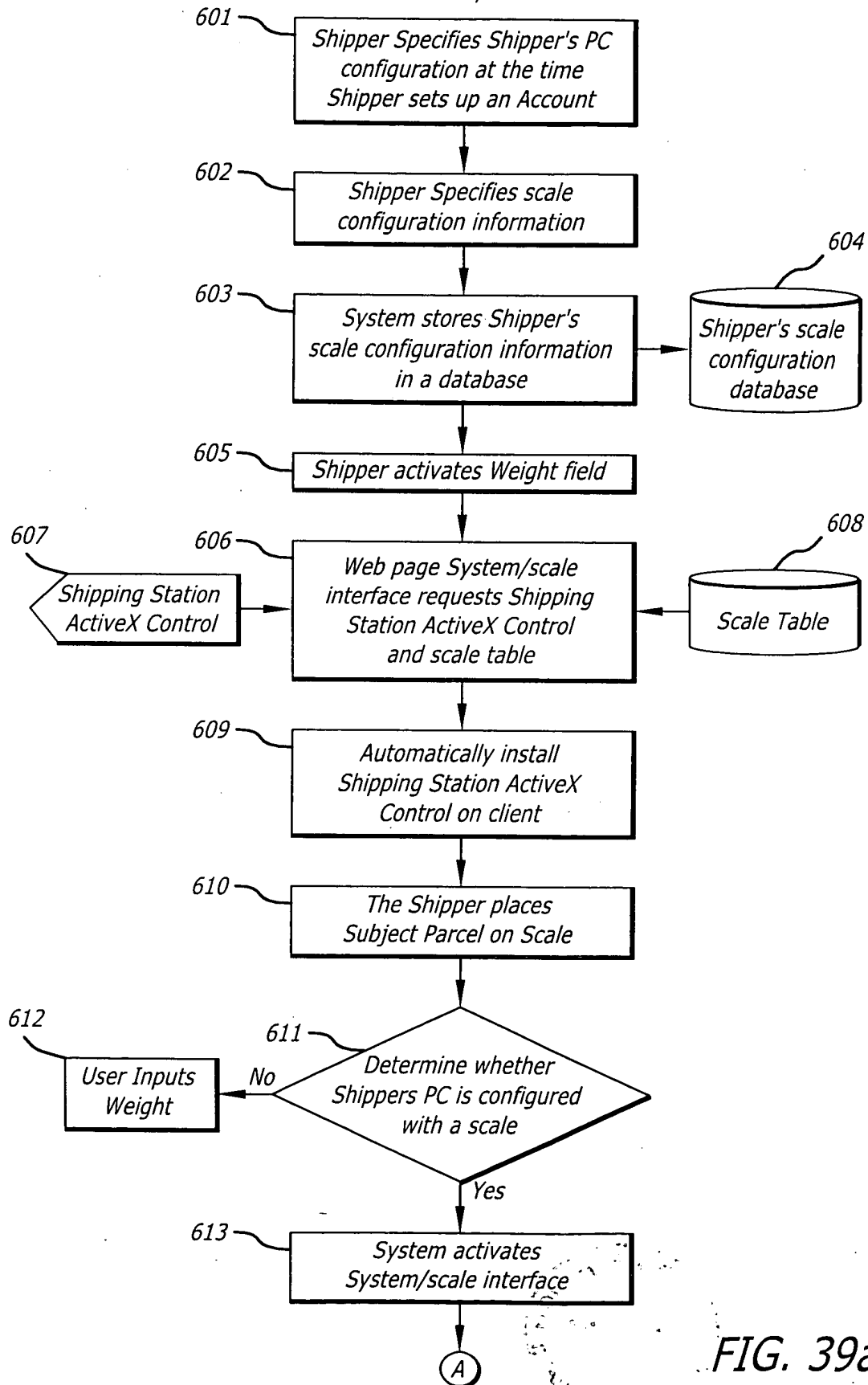


FIG. 39a

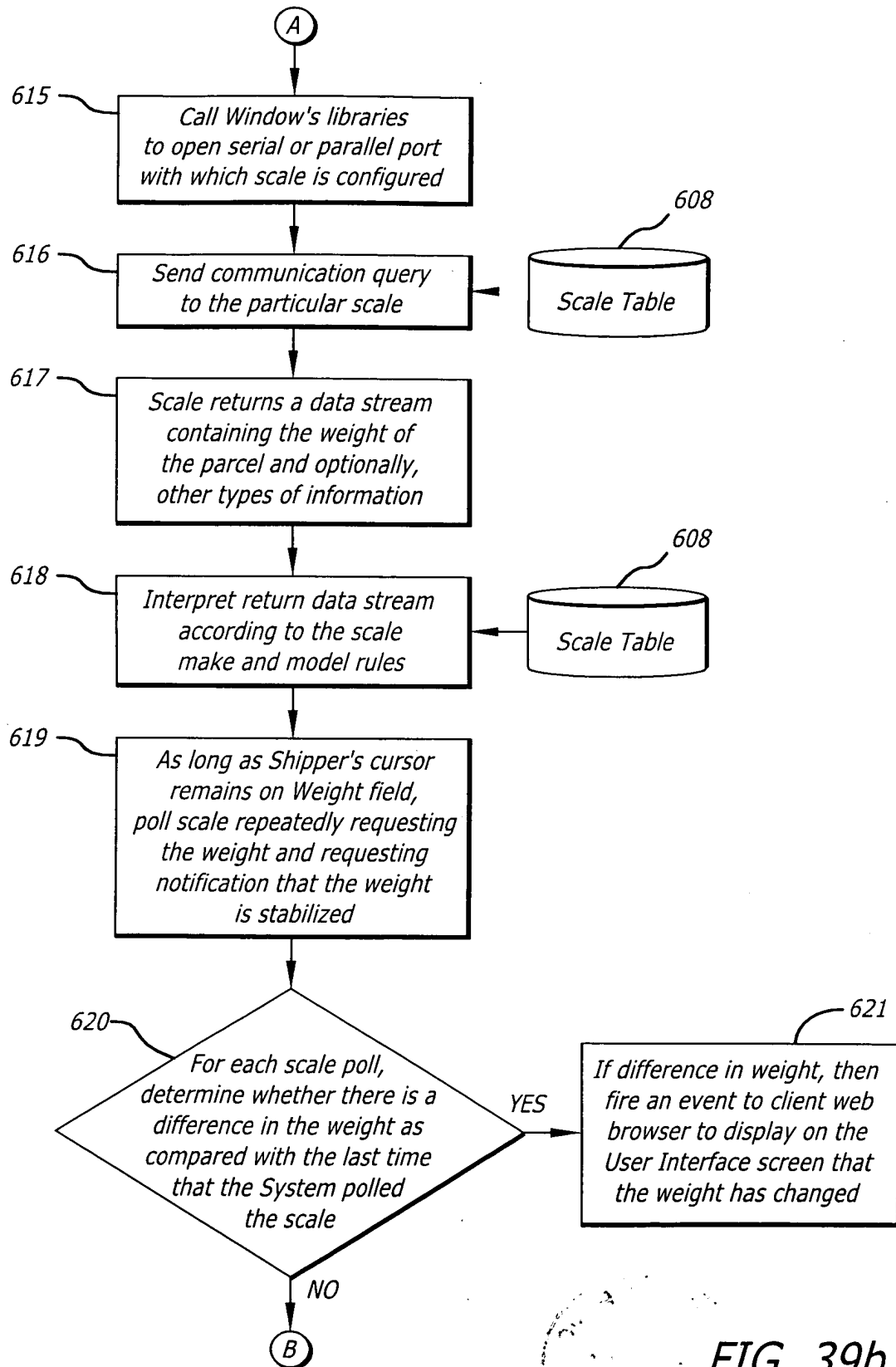


FIG. 39b

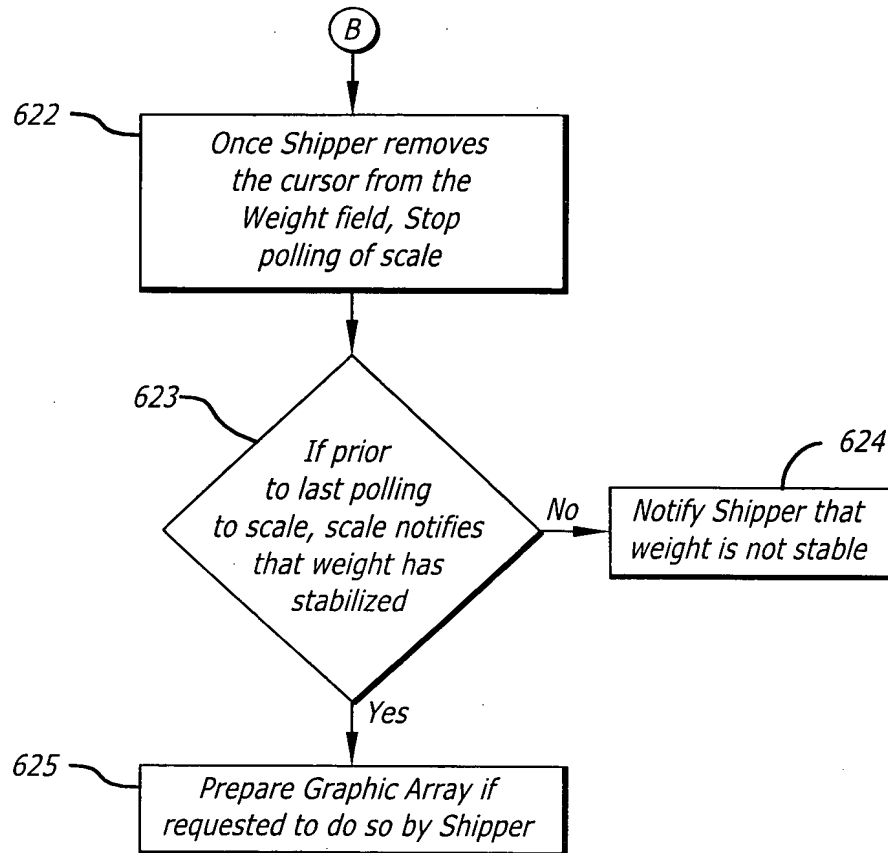


FIG. 39c



Shipping Options		My iShip	Price It	Ship It	Track It	Sell It	Help
Ship date:	10/29/99 - Friday						
Delivery Options:	<input checked="" type="checkbox"/> Delivery Deadline [Help] If your shipment has to be delivered on a certain date, select the date below and the rate grid will reflect only that day. 11/02/99 - Tuesday						
	<input type="checkbox"/> Guaranteed Delivery [Help] When Guaranteed Delivery is selected, only services with guaranteed delivery options will be displayed on the rate grid.						
	<input type="checkbox"/> Deliver Without Signature [Help] Checking this box authorizes FedEx to deliver your shipment without obtaining a signature.						
	<input type="checkbox"/> Set Earliest Delivery Time [Help] This option can only be used with UPS Next Day Air Early AM. Time must be before 12:00pm (noon). Use of this option will void the delivery guarantee. 9:30am						
	<input type="checkbox"/> Documents Only [Help] <input type="checkbox"/> Non-Dutiable						
Compare the rates of these carriers:	<input checked="" type="checkbox"/> Airborne Express <input checked="" type="checkbox"/> FedEx <input checked="" type="checkbox"/> UPS <input checked="" type="checkbox"/> UNITED STATES POSTAL SERVICE						
	NOTE: Your shipping charges will be based on carriers' basic rates. If you have an account with custom rates, your actual shipping charges will be different from those shown.						
My Drop Off/Pickup location is:	My location by calling the carrier for pickup Drop Off Locator [Help] If your Drop-Off/Pickup location is different for each carrier, go to Advanced .						
Show retail rates:	<input type="radio"/> Yes <input checked="" type="radio"/> No 313-2 Explanation about Retail Rates and what it means goes here. [Help] It will probably be two lines.						
313-1							
[Home]		[Show Rates] [Save] [Back] [Next] [Cancel]					
		Having trouble? Questions or comments					

FIG. 41

FIG. 42

40/61

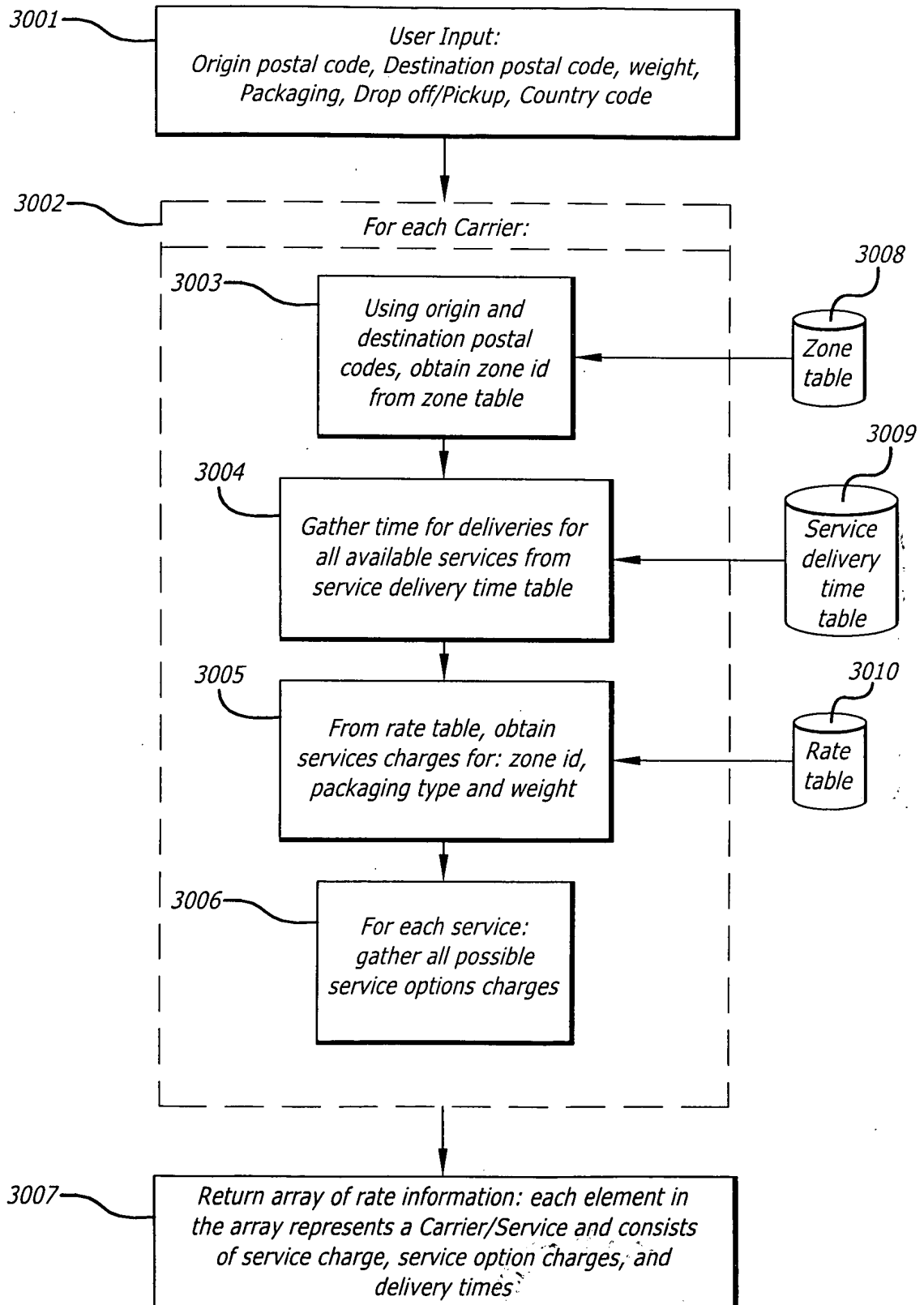


FIG. 43

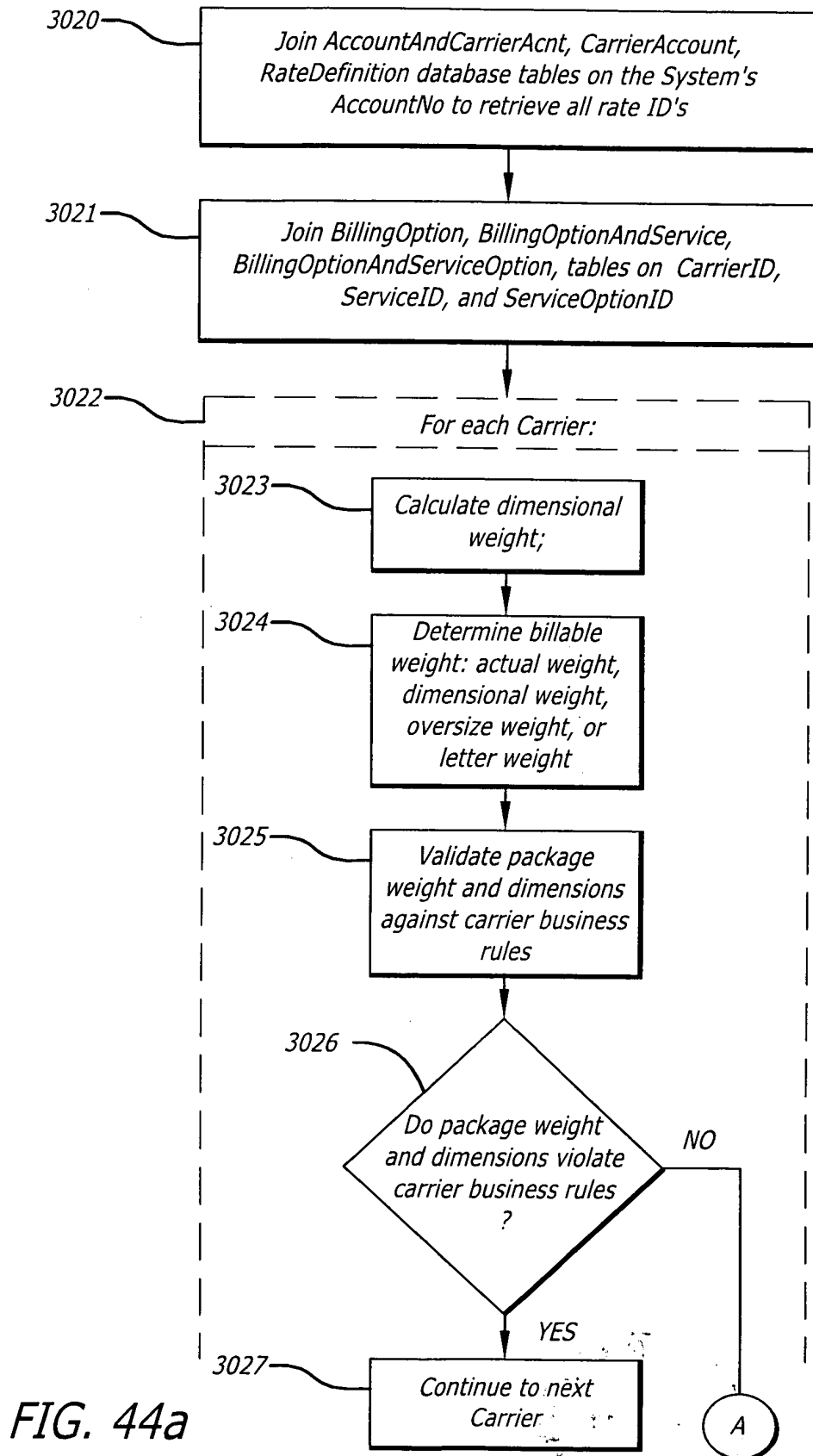


FIG. 44a

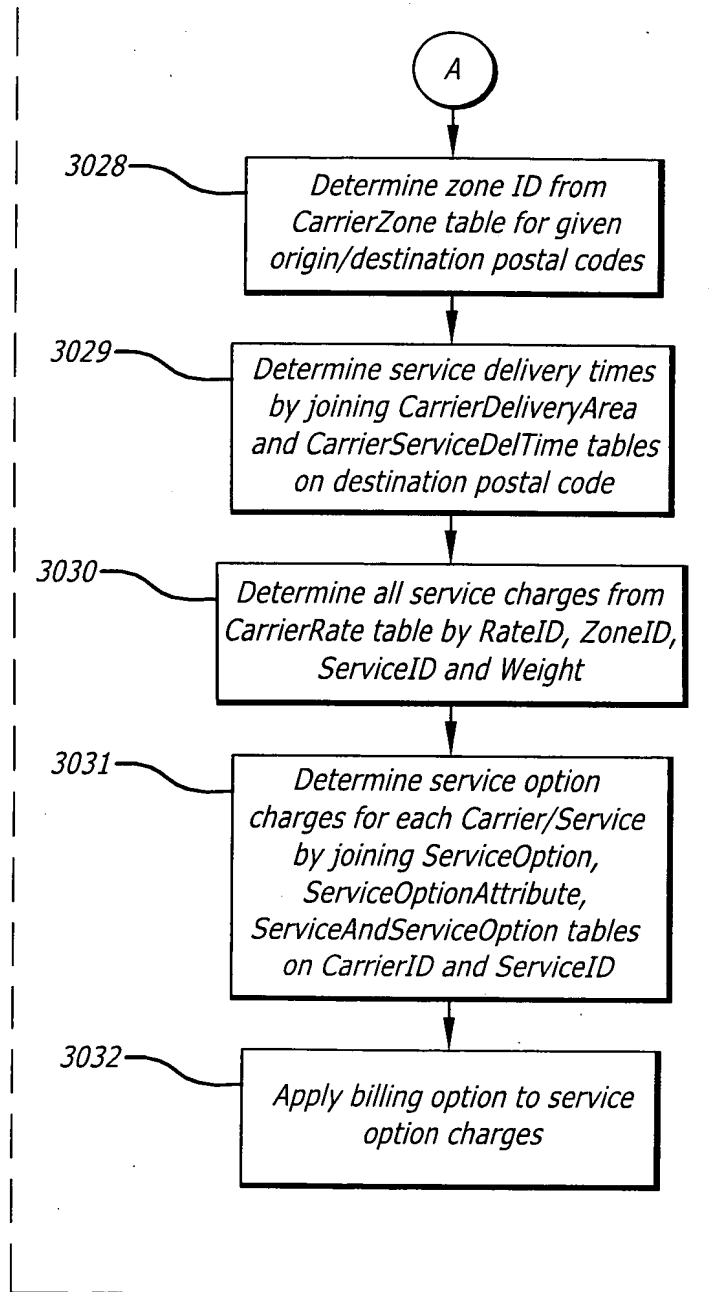


FIG. 44b

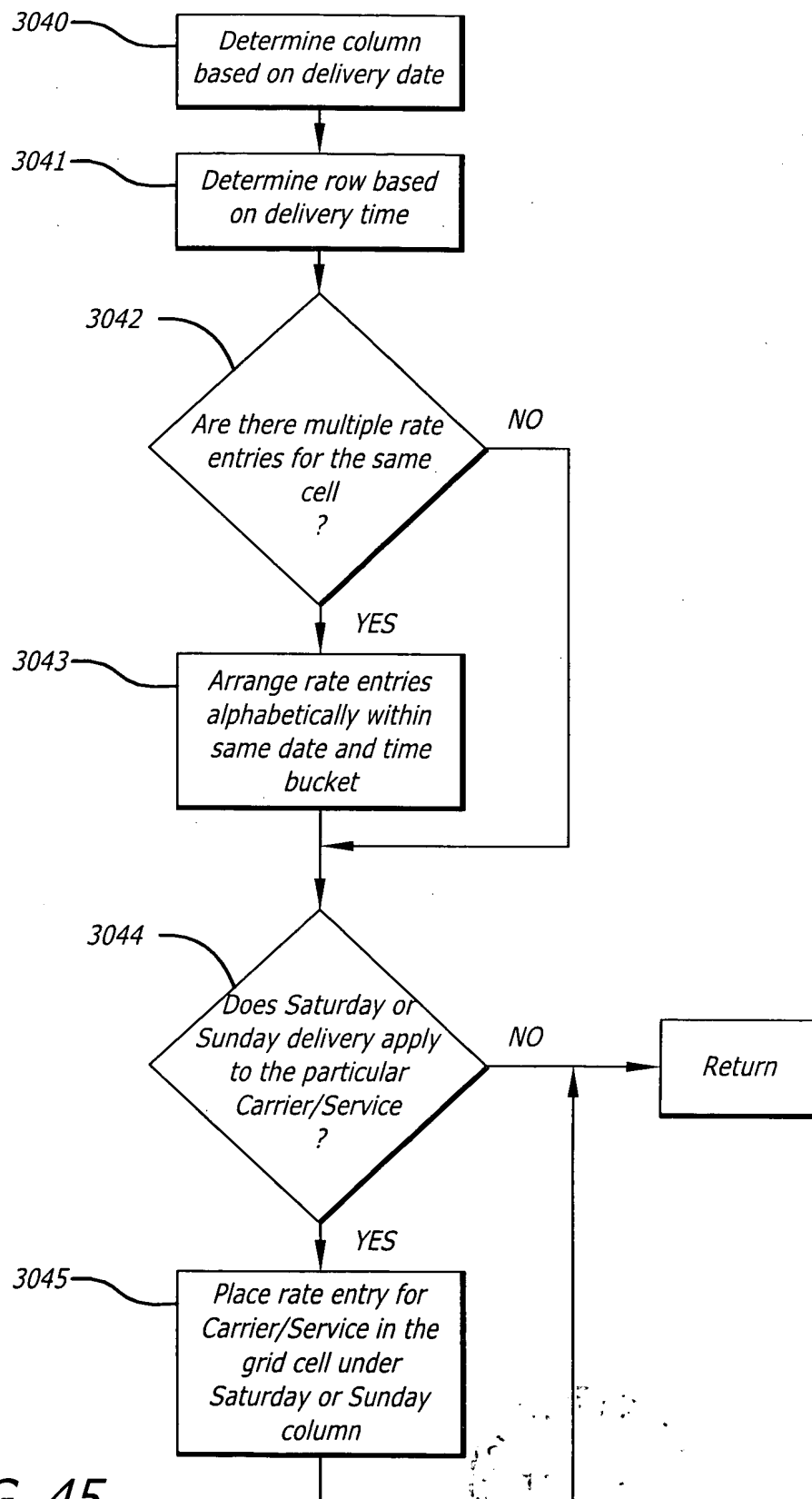


FIG. 45

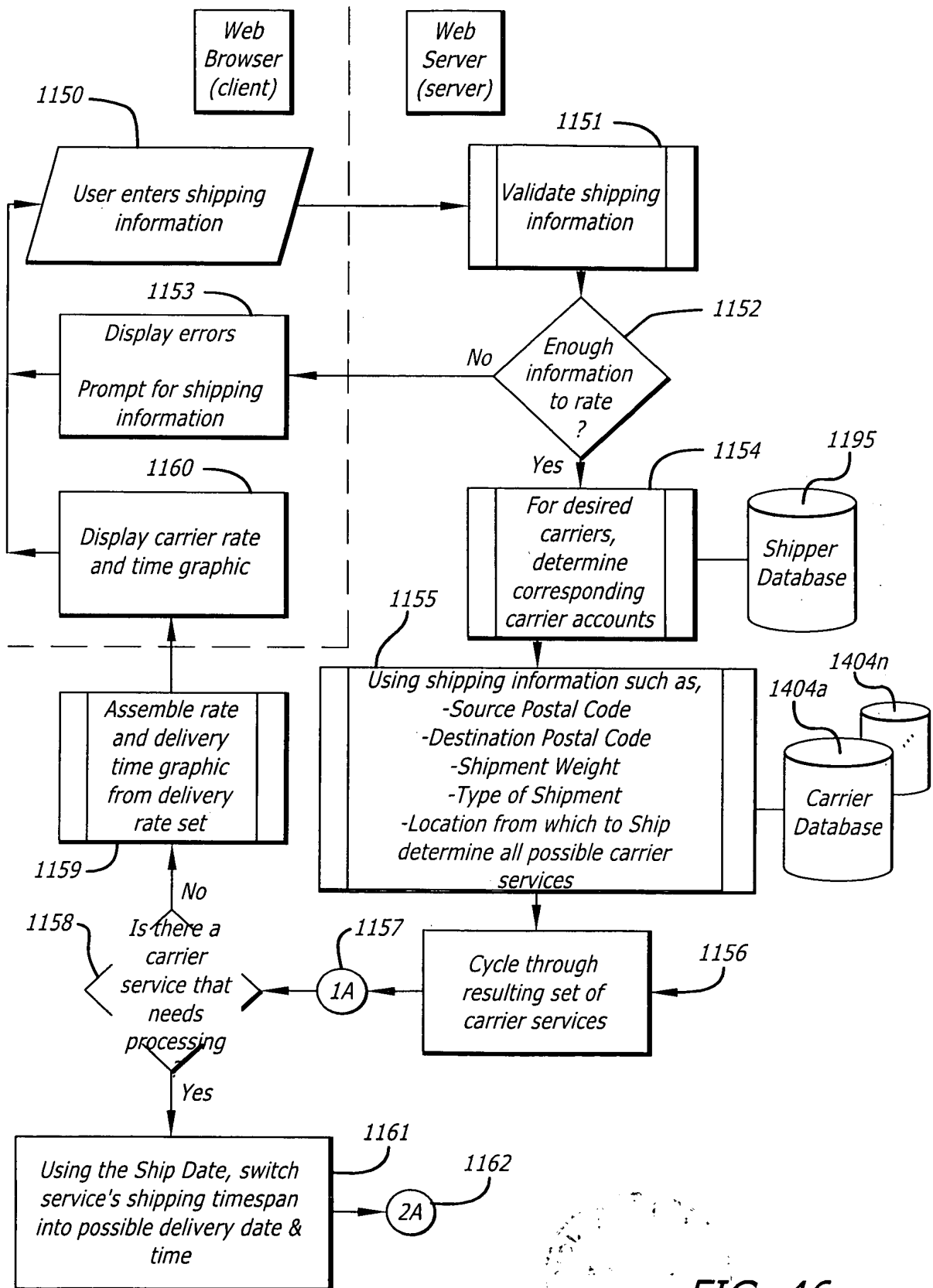


FIG. 46a

FIG. 46b

45/61

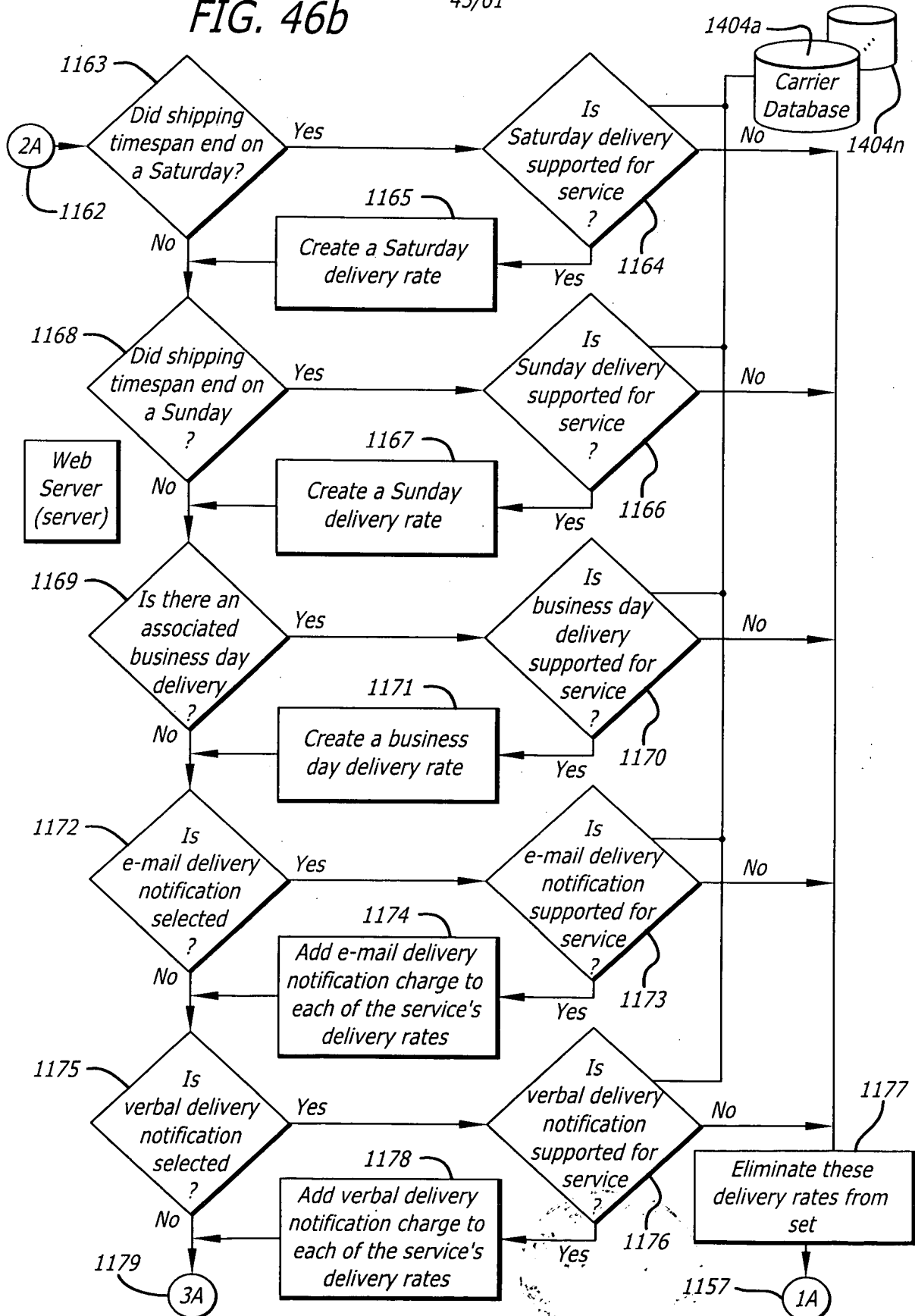
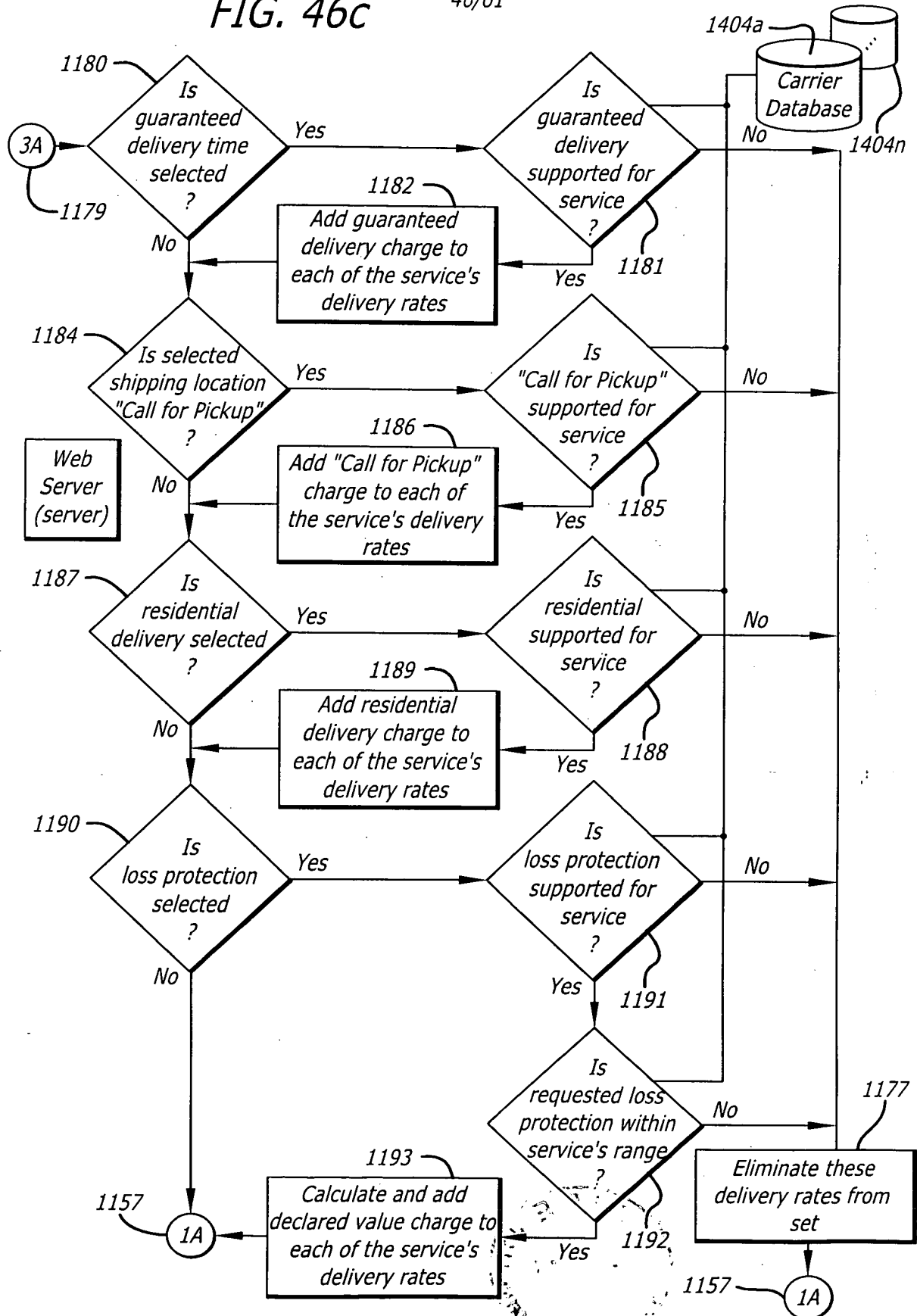


FIG. 46c

46/61



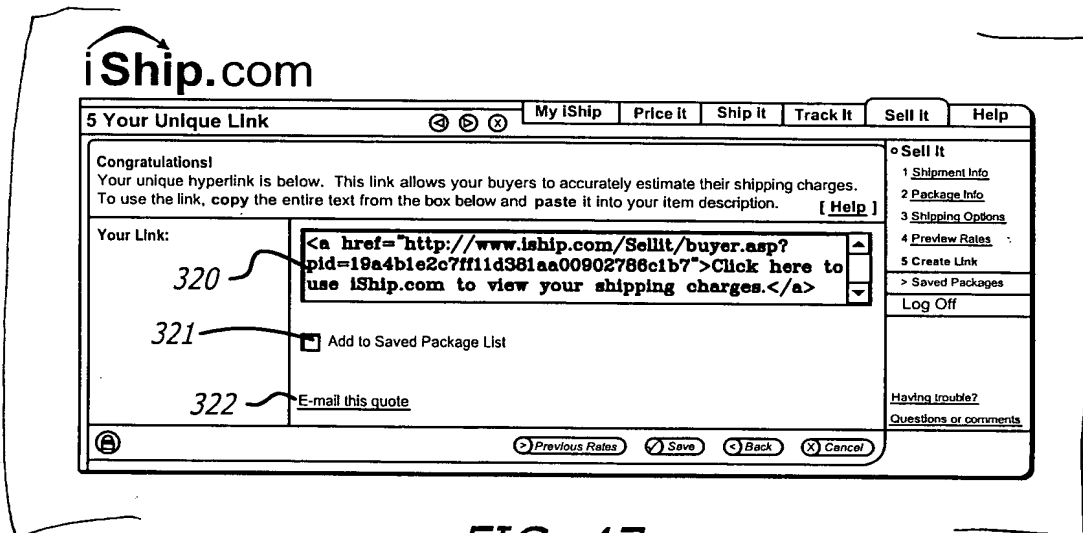


FIG. 47

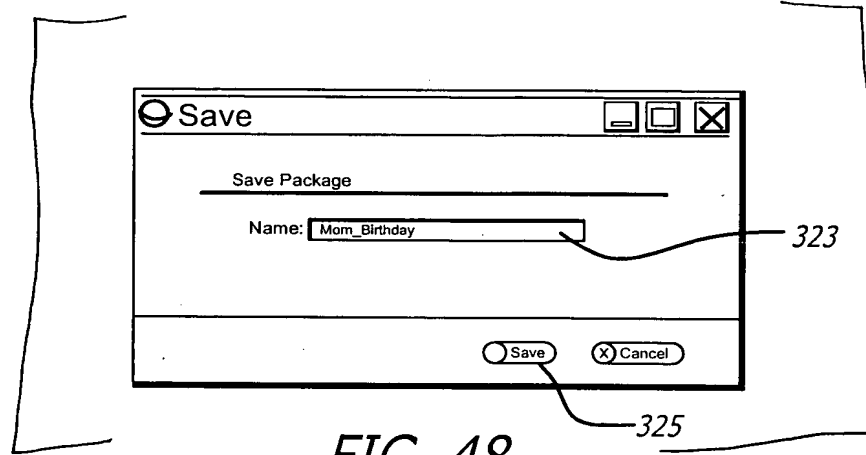


FIG. 48

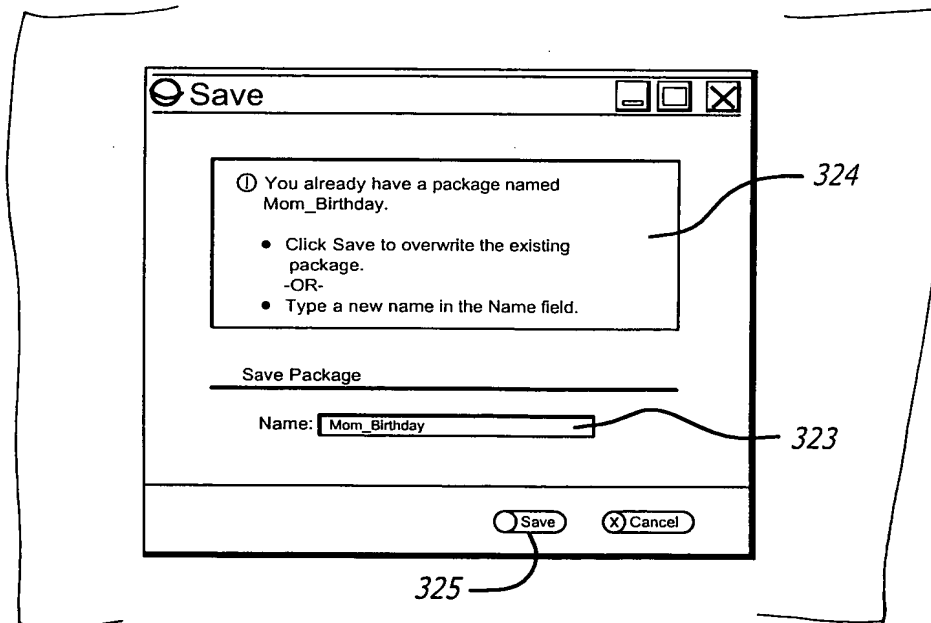


FIG. 49

`<a target="_new"`
`href="http://iship.com/commerce/default.asp?K=A6V1XZ`
`&W=10&V=0&H=0">View Tour Shipping Costs!`

2210
2210-1
2210-2
2211 2212 2213 2214

FIG. 50

`<a href="http://iship.com/Sellit/buyer.asp?"`
`pid=f429b0d0abc411d39f8000902789280b"`
`>Click here to use iShip.com to view your shipping charges.`

2220
2214

FIG. 51

330

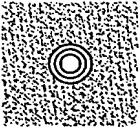


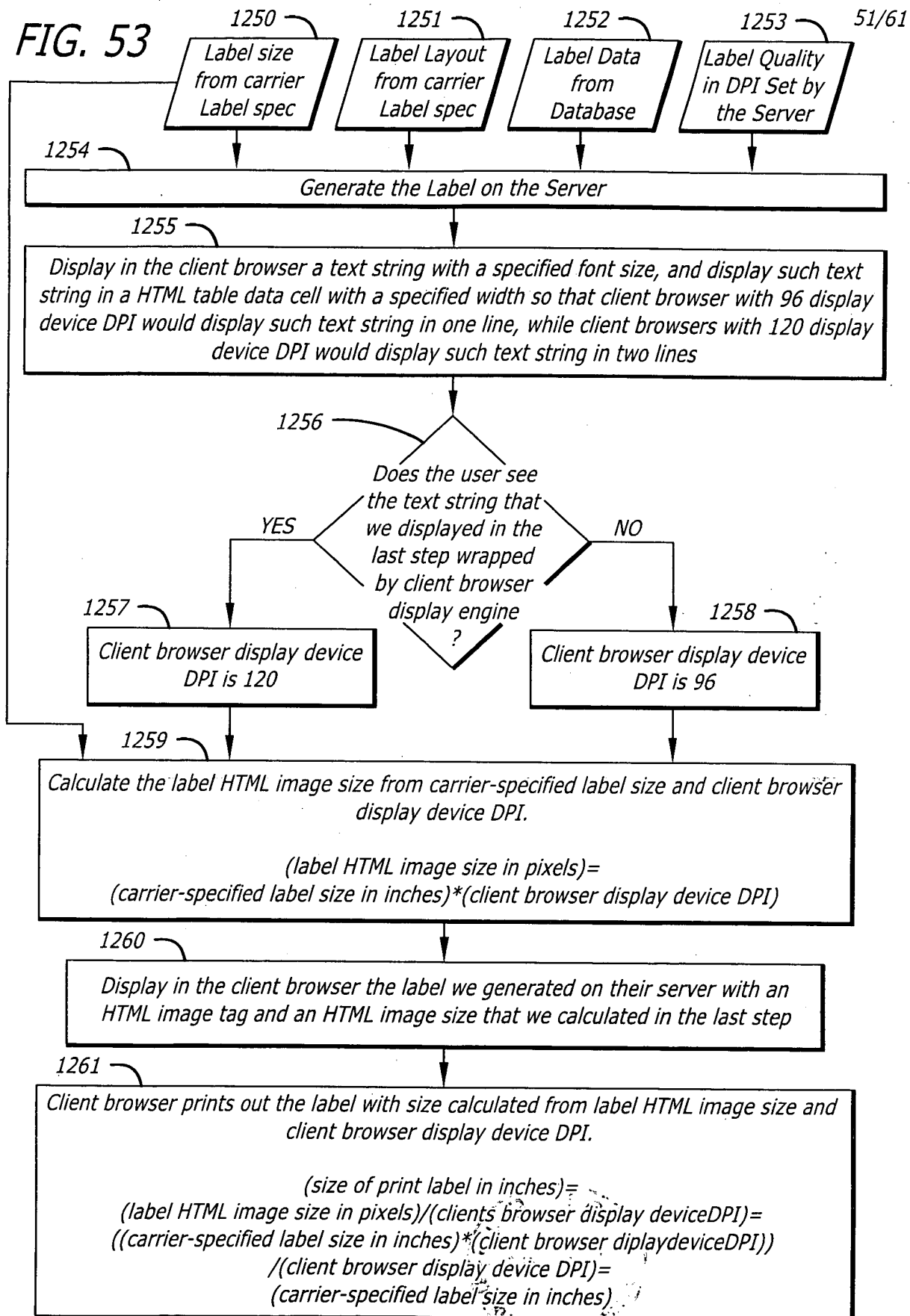
SHANDELL (234) 234-2345 STREET CITY CA 93107		4 LBS 1 OF 1	
SHIP (234) 234-2345 TO: FIRST NAME STREET CITY CA 93107			
	(420) SHIP TO POSTAL CODE  (420) 93107		
UPS NEXT DAY AIR 1		TRACKING #: 1Z 345 321 03 0002 8462	
			
		ISH 1.00	

FIG. 52

FIG. 53



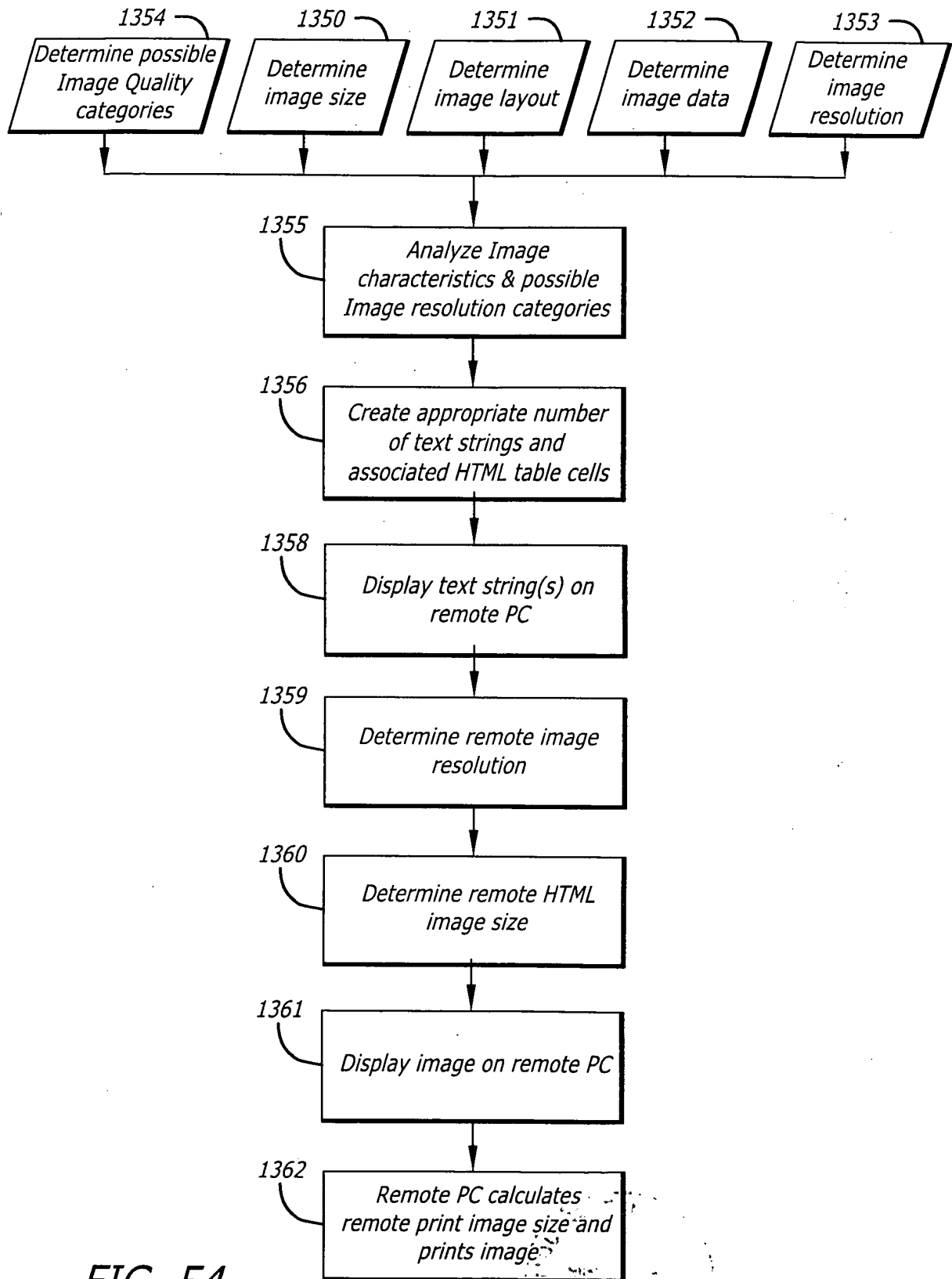


FIG. 54

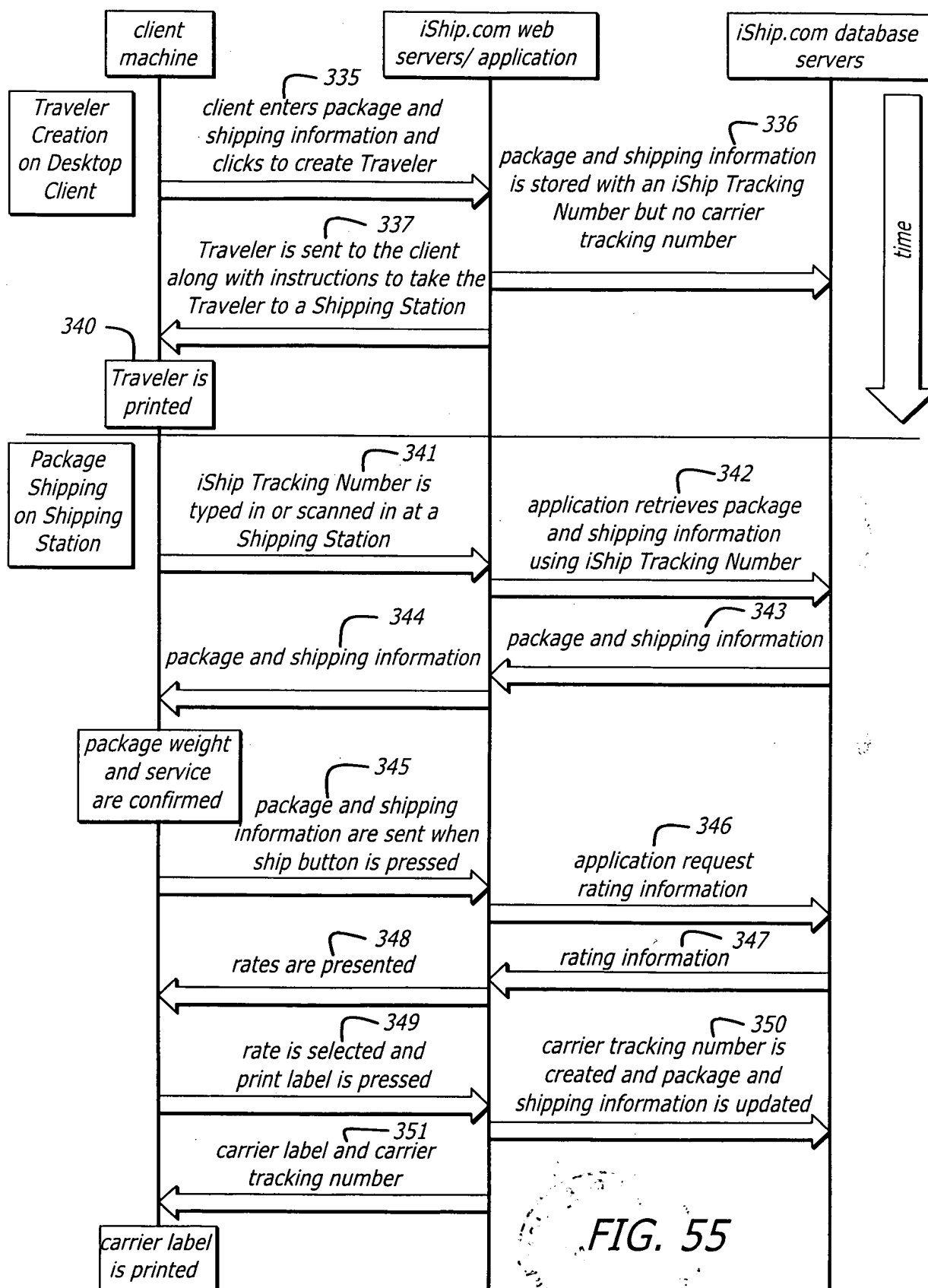


FIG. 55

361

Your Package Traveler

This is not a shipping label. Take your package and this Traveler to an iShip.com supported shipping counter.

Shipping Addresses

Return: Lory Krett (425) 602-4848 iShip.com 3535 Factoria Blvd. SE Suite 500 Bellevue WA 98006	Destination: Diane Moon (509) 786-5555 Milne Fruit 800 Bennet Ave. Prosser WA 99350-8888
---	--

363

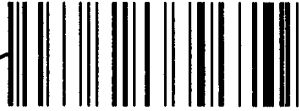
Package Info

Details: 1 of 1 4 lbs Carrier Box	Service: UPS Ground EPSO: 12345472 Price: \$6.35
--	---

364

iShip.com Tracking Number

362 MATKP9GUZFXG3

360 

[< Back] [x Cancel]

FIG. 56



iShip.com

Confirmation My iShip Price It Ship It Track It Sell It Help

370 Your shipping request has been completed!
Directions about what to do next goes here.

362 Your iShip Package No.: M ANEYZN 89WBTF

371 Your Shipment:

<p>Shipment: Computer, speakers, software, manuals 10" x 8" x 5" 4 to 2oz</p> <p>Drop Off Location: Jim Ship iShip.com 3535 Factoria Blvd. SE Floor 5 Bellevue WA 98005 jims@iship.com (425) 602-4848</p>	<p>Service: UPS Ground</p> <p>Options: Loss Protection</p> <p>Destination: Diane Moon Milne Fruit 12020 101st Ave NE Suite 300 Ellensburg WA 98926 United States (509) 555-9720</p>
---	---

372 Your Charges:

Service Charge:	\$ 6.30	UPS Account:	
Service options:	\$.35	1234 5678 9101 1213	
Total Cost:	\$ 6.65	iShip.com	

[Ship It](#)
[1 Ship It Addresses](#)
[2 Package Info](#)
[3 Shipping Options](#)
[4 Rates and Times](#)
[5 Payment](#)
[6 Print](#)
[Log Off](#)

[Having trouble?](#)
[Questions or comments](#)

[Previous Rates](#) [Save](#) [Back](#) [Cancel](#)

FIG. 57

iShip.com

1 | Track a shipment My iShip Price It Ship It Track It Sell It Help

Track your package in one easy step. Enter the package tracking number in the field below and then click Next. In moments you'll learn where your package is and, if it's been delivered, who signed for it. [\[Help \]](#)

Tracking Numbers:

#1	<input type="text"/>	381a
#2	<input type="text"/>	381b
#3	<input type="text"/>	381c
#4	<input type="text"/>	381d
#5	<input type="text"/>	381e

Airborne EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

[Track It](#)
[1 Tracking Number](#)
[2 Tracking Results](#)
[Shipping History](#)
[Log Off](#)

[Having trouble?](#)
[Questions or comments](#)

[Reset](#) [Submit](#) [Done](#)

FIG. 58

iShip.com

2 Your Tracking Information

Click on the iShip Tracking Number for more information. [Help]

Status as of 11/23/99, 11:22:30 AM Pacific Standard Time

Status	iShip.com Tracking No.	Destination	Service	Ship Date	Deliv. Date
②	M.ANEYZN89WBTF	Prosser WA	UPS Next Day Air	02/18/00	02/21/00
②	M.BOEYUN90WBTF	Ellensburg WA	UPS Ground	02/18/00	
②	MCPEYYN91WBTF	Santa Monica CA	UPS Ground	02/18/00	
②	M.DOEYYN92WBTF	Portland OR	UPS Ground	02/18/00	
②	M.EREYXN93WBTF	Spokane WA	UPS Ground	02/18/00	

Status Icons: ② Shipped ② In Transit ② Delivered ② Exception

392-1 392-2 392-3 392-4

391-1b 391-1a 391-2a 391-2b 391-5a 391-5b

390

② Back ② Done

Track It

1 Tracking Number

2 Tracking Results

Shipping History

Log Off

Having trouble?

Questions or comments

FIG. 59

iShip.com

2 Your Tracking Information

Click on the iShip Tracking Number for more information. [Help]

Status as of 11/23/99, 11:22:30 AM Pacific Standard Time

Status	iShip.com Tracking No.	Destination	Service	Ship Date	Deliv. Date
②	M.ANEYZN89WBTF	Prosser WA	UPS Next Day Air	02/18/00	02/21/00
②	M.BOEYUN90WBTF	Ellensburg WA	UPS Ground	02/18/00	
②	MCPEYYN91WBTF	Santa Monica CA	UPS Ground	02/18/00	
②	M.DOEYYN92WBTF	Portland OR	UPS Ground	02/18/00	
②	M.EREYXN93WBTF	Unable to track. Click on the tracking number to resubmit.			

Status Icons: ② Shipped ② In Transit ② Delivered ② Exception ② Unable to track

391-5a 391-5b 391-5c

② Back ② Done

Track It

1 Tracking Number

2 Tracking Results

Shipping History

Log Off

Having trouble?

Questions or comments

FIG. 60

iShip.com

My iShip Price It Ship It Track It Sell It Help

2 Your Tracking Information - Unable to Track

We were unable to track your package.
11W3345001Z234
 Please make sure the tracking number is correct, select a carrier from the list below, and click on Submit.

Tracking number: **11W3345001Z234**
 Carrier: (Select One)
 Ship date (+/- 4days): **98006** (mm/dd/yyyy)

Airborne EXPRESS FedEx UPS UNITED STATES POSTAL SERVICE YELLOW

Back Submit Reset Done

Track It
 1 Tracking Number
 2 Tracking Results
 Shipping History
 Log Off

Having trouble?
 Questions or comments

FIG. 61

iShip.com

My iShip Price It Ship It Track It Sell It Help

2 Your Tracking Information

Status as of Tuesday, November 23, 1999 11:22:30 AM Pacific Standard Time

Tracking results:

Status: IN TRANSIT
 Carrier: UPS
 Service: GROUND
 iShip Number: M ANEYZH 89WBTF
 Tracking: 123374W50100023174
 Ship Date: Monday, November 22, 1999
 Destination: PROSSER, WA US
 Expected Delivery Date: Tuesday, November 23, 1999
 Expected Delivery Time: 12:00:00 PM
 Last Scan: 11/23/99 10:38:00 AM LOCATION SCAN KENNEWICK, WA US

Show me more details on this package.
 Add this tracking number to my Inbound Package log

E-mail Notifications:

Send the URL of this tracking info to e-mail recipients and/or request e-mail notification of delivery. Simply fill out names and corresponding e-mail addresses below, check the appropriate box and then click Submit.

Name: E-mail address:

#1 John Jadwin johnj025@this_email.com
 #2 Sarah Lewis sarah01@email.com
 #3

Message:

☒ Send notification when the package has been delivered.
☒ Send the URL of this tracking info.

Back Submit Track Another Reset Done

Track It
 1 Tracking Number
 2 Tracking Results
 Shipping History
 Log Off

Having trouble?
 Questions or comments

FIG. 62

FIG. 63

iShip.com

Shipping History

OUTBOUND

INBOUND

Ship To:

Ship Date:

Status: All

Ship Date: All

SHIP TO

PKGS

SHIP TRACKING #

CARRIER/SERVICE

SHIP DATE

DELV. DATE

405

408

425

415

416

<input checked="" type="checkbox"/>	IN TRANSIT	Diane Moon	424	1	MATKP9G GDE73R	UPS Ground	11/22/99	414	420
<input type="checkbox"/>	IN TRANSIT	Tanya Wagner	426	1	MATKP9G MZVTOS	UPS Ground	11/22/99	414	420
<input type="checkbox"/>	IN TRANSIT	Adam Krett		1	MATKP9G UDQ31C	UPS Ground	11/22/99	-	-
<input checked="" type="checkbox"/>	IN TRANSIT	John Smith		2	MATKP9G 7NV7W9	UPS Ground	11/22/99	-	-
<input checked="" type="checkbox"/>	DELIVERED	Jacob Lewis		1	MATKP9G 7JBZA7	Airborne Second Day	10/19/99	10/21/99	
<input type="checkbox"/>	DELIVERED	Carol Doyle		3	MATKP9G MJBZA5	FedEx 2Day	10/11/99	10/13/99	
<input type="checkbox"/>	DELIVERED	Tanya Wagner		1	MATKP9G UBQ31Z	UPS Next Day Air	10/12/99	10/13/99	
<input type="checkbox"/>	DELIVERED	ACME Co.		1	MATKP9G GEE93Q	Airborne Next Afternoon	10/15/99	10/16/99	
<input checked="" type="checkbox"/>	DELIVERED	Diane Moon		1	MATKP9G 4BP31M	UPS Ground	09/24/99	09/26/99	
<input type="checkbox"/>	DELIVERED	Diane Moon		1	MATKP9G 7MQ3Q8	UPS Ground	09/22/99	09/24/99	
<input type="checkbox"/>	DELIVERED	Candace Moon		1	MATKP9G MRVP1Q	FedEx Standard Overnight	09/20/99	09/21/99	
<input type="checkbox"/>	DELIVERED	Jim Ship		2	MATKP9G UZQ319	UPS Ground	09/14/99	09/15/99	
<input type="checkbox"/>	DELIVERED	Tanya Wagner		1	MATKP9G 7BQ31M	UPS Ground	09/12/99	09/14/99	
<input type="checkbox"/>	DELIVERED	Adam Krett		1	MATKP9G MXQT8S	UPS Ground	08/02/99	08/04/99	
<input type="checkbox"/>	DELIVERED	Adam Krett		1	MATKP9G GDV50R	UPS Ground	07/09/99	07/11/99	

417

Delete

Track It

More

Cancel

406

409

410

411

412

413

My iShip

Price it

Ship it

Track It

Sell it

Help

Tracking Number

Tracking Results

Shipping History

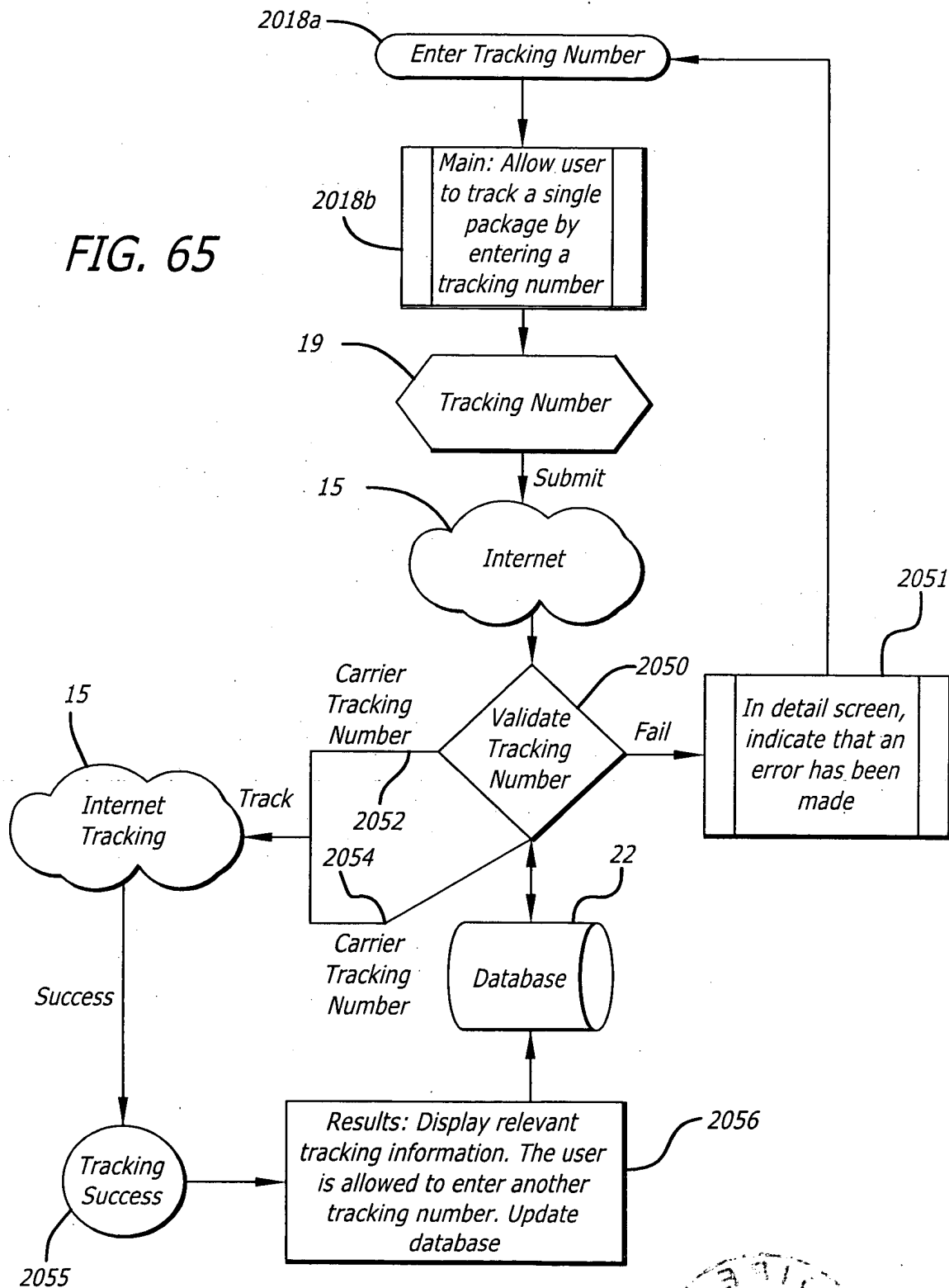
Log Off

Having trouble?

Questions or comments

FIG. 64

FIG. 65



```

<iship.com.request xmlns="x-schema:http://iship.com/api/schema/trackrequest.xml"
transactionid="3855BD2185E111d3984400A0C9D6C226">
  <header mode="interactive">
    <version major="0" minor="1"/>
    <batch id="AE5E54F08E2311d3984900A0C9D6C226"
url="http://shasta/api/track/trackresponse.asp" email="bob@iship.com"/>
  </header>
  <signon sessionid="" userid="test" password="7777777"/>
  <trackit>
    <package sequencenumber="1">
      <trackingnumber carrier="ups">
        1Z1812530202075466
      </trackingnumber>
    </package>
  </trackit>
  <logoff/>
</iship.com.request>

```

FIG. 66

```

<iship.com.response transactionid="3855BD2185E111d3984400A0C9D6C226">
  <status ishiprcode="0" signonrcode="0" trackitrcode="0" parsercode="0"
systemrcode="0"/>
  <trackit>
    <package sequencenumber="1" packagercode="0">
      <deliveredto></deliveredto>
      <deliverylocation>LEFT AT 3S</deliverylocation>
      <signedby>HOWARD</signedby>
      <lastscan>9/1/99 1:50:00 PM DELIVERY </lastscan>
      <status>Delivered</status>
      <deliverytime>9/1/99 1:50:00 PM</deliverytime>
      <carrier>UPS</carrier>
      <service>2ND DAY AIR</service>
      <shipdate>8/28/99 </shipdate>
      <trackingnumber>1Z1812530202075466</trackingnumber>
      <scanlocation>FORT HAMILTON, NY US</scanlocation>
      <weight>400</weight>
    </package>
  </trackit>
</iship.com.response>

```

FIG. 67



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